

Community Legal Centre (CLC) Referral Sheet

Community Legal Centre (CLC) Referral Sheet

Who is this Infosheet for?

This Infosheet is designed to provide referral and contact information for Community Legal Centres (CLCs) operating in Victoria. CLCs are independent organisations providing free or low-cost legal assistance to members of the community, including legal advice and casework services as well as education and advocacy. If you are unable to afford private legal representation or assistance, CLCs may be able to help you with your legal matter.

If you need urgent legal assistance or advice, call Victoria Legal Aid on 1300 792 387, Monday – Friday, 8am – 5pm. If you or another person are at immediate risk of harm, call 000.

If you are unsure which CLC may be able to help you, you can call the **Federation of Community Legal Centres (FCLC)** on **(03) 9652 1500** for assistance in finding the right CLC for you.

Please see below for a list of all CLCs currently operating in Victoria.¹ The ASRC does not make any endorsements or assurances as to the quality of any legal assistance received from any of the CLCs listed below.

Please note that a number of CLCs may have closed their offices or are not currently operating or operating with a reduced capacity due to the ongoing COVID-19 pandemic. You should not attempt to visit a CLC's office without checking to see if they are currently open and should not do so if it would be a breach of current COVID-19 isolation or lockdown laws. Check the relevant CLC's website for more information and call or email before attending an office.

¹ All CLCs listed are registered with the Federation of Community Legal Centres (FCLC). You can learn more about the FCLC's work at the following link: https://www.fclc.org.au/

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
AED Legal Centre	Address: Level 9, 45 William St Melbourne, VIC 3000 Open to: any person with a disability in Victoria seeking legal assistance	Assists with: civil legal matters involving discrimination on the basis of disability, such as: • Unlawful dismissal; • Wages and working conditions; • NDIS appeals.	Phone: (03) 9639 4333 Email: noni.lord@aed.org.au Website: https://www.aed.org.au/
ARC Justice: Goulburn Valley Community Legal Centre	Address: Suite 1-11, High St Shepparton, VIC 3630 Open to: any person living, working or studying in Greater Shepparton, Strathbogie, Benalla, Mansfield, Moira, and parts of Mitchell Shire.	Assists with: family law matters (divorce, parenting), domestic violence, consumer matters, complaints, credit and debt problems, criminal matters, car accidents.	Phone: (03) 5831 0900 Phone 2 (for callers outside Shepparton): 1800 310 900 Email: N/A, see form on website in 'Contact Us' Website: http://gvclc.org.au/
ARC Justice: Loddon Campaspe Community Legal Centre	Address: 171 Hargreaves St Bendigo, VIC 3552 Open to: any person living, working or studying in the Bendigo, Loddon, Campaspe, Mt Alexander, Central Goldfields regions and parts of Macedon Ranges.	Assists with: family law matters (divorce, parenting), domestic violence, consumer matters, complaints, credit and debt problems, criminal matters, car accidents.	Phone: (03) 5445 0909 Phone 2 (for callers outside Bendigo): 1800 450 909 Email: N/A, see form on website in 'Contact Us' Website: http://lcclc.org.au/
Asylum Seeker Resource Centre (ASRC)	Address: 214-218 Nicholson St Footscray, VIC 3011	Assists with: most legal matters involving or related to a claim for asylum.	Phone: 0478 700 605 (Mondays & Thursdays) Email: N/A Website: https://www.asrc.org.au/

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
	Open to: any person seeking assistance with a claim for asylum in Australia or related legal matter.		
Ballarat & Grampians Community Legal Service	Address: 5 Chancery Lane Ballarat, VIC 3350 Open to: any person living in the Central Highlands and Wimmera regions.	Assists with: most general legal matters.	Phone: (03) 5331 5999 Phone 2 (free call): 1800 466 488 Email: reception@bgcls.org.au Website: http://www.bgcls.org.au/
Barwon Community Legal Service	Address: Level 1, 63 Thompson St Belmont, VIC 3216 Open to: any person living in Geelong, Bellarine Peninsula, Surfcoast and Colac Otway regions.	Assists with: most legal matters, such as: Centrelink matters; Child support; Family violence; Family law; Criminal law.	Phone: (03) 5221 4744 Email: bcls@barwoncls.org.au Website: www.barwoncls.org.au
Brimbank Melton Community Legal Centre - Melton Office	Address: 195-209 Barries Rd Melton West, VIC 3337 Open to: any person living in Brimbank, Melton and Bacchus Marsh regions. (Note: the Melton Office is an outreach clinic of the main office in St Albans).	Assists with: most legal matters, such as: • Family violence and intervention orders; • Fines and infringements; • Civil debts; • Some tenancy/renting issues; • Minor criminal matters.	Phone: 1800 266 675 Email: info@comm- unityplus.org.au Website: https://www.comm- unityplus.org.au/
Brimbank Melton Community Legal Centre - St Albans Office	Address: Suite 2-4, 30-32 East Esplanade St St Albans, VIC 3021	Assists with: see above.	Phone: 1800 266 675 Email: info@comm- unityplus.org.au

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
	Open to: any person living in the St Albans, Derrimut, Sunshine and Sunshine West regions.		Website: https://www.comm- unityplus.org.au/
Djirra	Address: multiple offices across Victoria. Main office located at: 292 Hoddle St Abbotsford, VIC 3067 Open to: Aboriginal and Torres Strait Islander peoples seeking legal assistance. Check the website to find your local office.	Assists with: family violence and family law matters, including child protection and Victims of Crime Assistance, and complaints about police or government agencies.	Phone: 1800 105 303 Email: info.afvls@djirra.org.au Website: https://djirra.org.au/
Eastern Community Legal Centre - Boronia Branch	Address: 6 Floristan Rd Boronia, VIC 3155 Open to: any person living in the Boroonda, Knox, Manningham, Maroondah, Whitehorse and Yarra Ranges regions.	Assists with: most general legal matters, such as: • Family law, family violence and intervention orders; • Criminal law; • Car accidents; • Debt and civil matters.	Phone: 1300 32 52 00 Email: eclc@eclc.org.au Website: www.eclc.org.au
Eastern Community Legal Centre - Box Hill Branch	Address: Suite 3, 27 Bank St Box Hill, VIC 3128 Open to: see above.	Assists with: see above.	Phone: 1300 32 52 00 Email: eclc@eclc.org.au Website: www.eclc.org.au
Eastern Community Legal Centre - Yarra Ranges Branch	Address: 110 River St Healesville, VIC 3777 Open to: see above.	Assists with: see above.	Phone: 1300 32 52 00 Email: eclc@eclc.org.au Website: www.eclc.org.au

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
Emma House Domestic Violence Services	Address: Melbourne, VIC Open to: any person living in Warnambool or surrounding suburbs seeking legal assistance with a domestic violence or related legal matter.	Assists with: domestic violence and related legal matters, such as: Intervention orders and representation; VOCAT applications; Family law matters; Any other matter related to domestic violence.	Phone: 1800 EMMADV (1800 366238) In an emergency, call 000. For counselling or support about domestic or family violence, call 1800RESPECT (1800 737 732). Email: reception@emmahouse.or g.au Website: https://www.emmahouse.o
Fitzroy Legal Service	Address: 126 Moor St, Fitzroy Library Fitzroy, VIC 3065 Open to: any person living in the Fitzroy and Darebin regions.	Assists with: most general legal matters.	Phone: (03) 9419 3744 Email: enquiries@fitzroy- legal.org.au Website: www.fitzroy- legal.org.au
Flemington & Kensington Community Legal Service	Address: 22 Bellair St Kensington, VIC 3031 Open to: any person living, working or studying in Flemington or Kensington, or any person across Victoria seeking assistance with a migration or police accountability matter.	Assists with: most general legal matters, such as: Debts; Fines and infringements; Social security and Centrelink; Tenancy and renting; Minor criminal offences; Employment law; Family law; Migration law.	Phone: (03) 9376 4355 Email: fklegal@fkclc.org.au, see also the 'Contact Us' form on the website. Website: https://flemkenlegal.org/.
Gippsland Community Legal Service	Address: 190 Commercial Rd	Assists with: most general legal matters	Phone: (03) 5135 9550 Phone 2 (free call): 1800 004 402

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
	Morwell, VIC 3840 Open to: any person living, working or studying in the Gippsland, Baw Baw, Latrobe Valley, Wellington, East Gippsland, South Gippsland and Bass Coast regions.	and provision of duty lawyers for representation in court.	Email: GCLS@anglicarevic.org.a U Website: www.gcls.org.au
Hume Riverina Community Legal Service	Address: 27-29 Stanley St Wodonga, VIC 3690 Open to: any person living in North East Victoria, including the Wodonga, Wangaratta, Albury, Finley, Deniliquen, Corowa and Lavington regions.	Assists with: most general legal matters, such as: • Family law and family violence; • Youth law; • Car accidents; • Credit and debt issues; • Discrimination; • Traffic offences.	Phone: (02) 6055 8090 Phone 2 (free call): 1800 918 377 Email: cls@umfc.com.au Website: www.hrcls.org.au
InTouch Multicultural Centre Against Family Violence	Address: N/A Open to: any person seeking assistance with domestic violence or a related matter.	Assists with: domestic violence and related legal matters, such as: Intervention orders; Custody and parenting arrangements; Child protection; Division of property following a divorce; Immigration issues related to visas;	Phone: (03) 9413 6500 Phone 2 (if you are experiencing family violence and need support): 1800 755 988 InTouch is not a crisis service. In an emergency, call 000. For counselling or support about domestic or family violence, call 1800RESPECT (1800 737 732). Email: N/A, see form on website in 'Contact Us': https://intouch.org.au/self-referral-form/

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
		VOCAT applications.	Website: https://intouch.org.au/conta ct-us/
Inner Melbourne Community Legal Centre	Address: 508 Queensbury St North Melbourne, VIC 3051 Open to: any person on low income and living in the Melbourne City District, Docklands, West Melbourne, North Melbourne, Carlton and Parkville regions.	Assists with: most general legal matters, such as: • Family law and family violence; • Fines; • Debts; • Tenancy and renting; • Criminal law; • VOCAT applications.	Phone: (03) 9328 1885 Email: info@imcl.org.au Website: www.imcl.org.au
Justice Connect Homeless Law	Address: Melbourne, VIC Open to: any person living in Melbourne or Victoria currently facing or at risk of homelessness.	Assists with: most general legal matters related to homelessness (not family law matters): • Preventing evictions (e.g. through VCAT, dealing with transfer of tenancy); • Fine and infringements; • Guardianship and administration orders; • Credit and debt issues.	Phone: (03) 8636 4408 Email: N/A, please see: https://help.justiceconnect. org.au/homelesslaw/, or https://justiceconnect.org.a u/help/ Website: https://justiceconnect.org.a u/our-services/homeless- law/
Justice Connect Seniors Law	Address: Melbourne, VIC Open to: any senior	Assists with: legal and health matters relating to seniors, such as elder abuse.	Email: N/A, please see: https://justiceconnect.org.au/help/

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
	person living in Melbourne or Victoria needing legal assistance.		Website: https://justiceconnect.org.a u/our-services/seniors-law/
Mental Health Legal Centre	Address: Melbourne, VIC Open to: any person needing legal assistance with a mental health-related legal matter.	Assists with: legal matters relating directly to mental illness, such as: Rights as an involuntary patient; Interventions against ECT, restraint and seclusion; Mental Health Tribunal hearings; Complaints about the mental health system; Family law disputes; Powers of attorney and advance directives.	Phone: 9629 4422 Phone 2 (free call for rural Victorians): 1800 555 887 Email: N/A, please see: https://mhlc.org.au/contact-us/ Website: https://mhlc.org.au/
Monash Law Clinic	Address: 60 Beddoe Ave Clayton North, VIC 3168 Open to: any person living, working or studying in Melbourne or Clayton.	Assists with: most general legal matters, such as:	Phone: 1800 860 333 Email: law- clinics@monash.edu Website: https://www.monashlawclinics.com.au/

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
		Tenancy;Centrelink;Contracts;VCAT.	
Moonee Valley Legal Service	Address: 13A Wingate Ave Ascot Vale, VIC 3032 Open to: any person living, working or studying within the City of Moonee Valley.	Assists with: most general legal matters, such as:	Phone: (03) 9376 7929 Email: admin@mvls.org.au Website: www.mvls.org.au
Murray Mallee Community Legal Service	Address: 122 Ninth St Mildura, VIC 3502 Open to: any person living, working or studying within the Mildura, Swan Hill, Buloke, Gannawarra, Balranald, Wentworth, Hindmarsh, Yarriambiack, Hay and Loddon regions.	Assists with: most general legal matters, such as: • Family law, family violence and intervention orders; • Discrimination, sexual harassment and equal opportunity; • Debt and fines; • Victims of crime assistance; • Consumer issues;	Phone: (03) 5053 5966 Phone 2 (free call): 1800 243 002 Email: mmcls@malleefamilycare. com.au, or see: http://www.murraymalleele gal.com.au/Contact- us.aspx Website: www.murraymalleelegal.co m.au

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
		 Disputes and dispute resolution. 	
Northern Community Legal Centre	Address: 1100 Pascoe Vale Rd Broadmeadows, VIC 3047 Open to: any person living, working or studying in the Moreland, Hume or Mitchell Shire Council regions.	Assists with: most general legal matters, such as:	Phone: (03) 9310 4376 Email: admin@northernclc.org.au Website: www.northernclc.org.au/
Peninsula Community Legal Centre - Bentleigh Branch	Address: 82 Brady Rd Bentleigh East, VIC 3165 Open to: any person living, working or studying in the Frankston, Case, Cardinia, Glen Eira, Kingston and Mornington Peninsula regions. For the Tenancy Assistance and Advocacy Program, it is open to those living, working or studying within the Bayside Peninsula and Southern Melbourne regions.	Assists with: most general legal matters, such as: Family law; Intervention orders; Criminal law; Employment law; Fines; Debts; VOCAT applications; Tenancy; Neighbourhood disputes.	Phone: (03) 9570 8455 Email: pclc@pclc.org.au Website: www.pclc.org.au

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
Peninsula Community Legal Centre - Cranbourne Branch	Address: Suite 12, 33-39 High St Cranbourne, VIC 3977	Assists with: see above.	Phone: (03) 5995 3722 Email: pclc@pclc.org.au Website: www.pclc.org.au
Peninsula Community Legal Centre - Frankston Branch	Open to: see above. Address: 441 Nepean Hwy Frankston, VIC 3199 Open to: see above.	Assists with: see above.	Phone: (03) 9783 3600 Email: pclc@pclc.org.au Website: www.pclc.org.au
Peninsula Community Legal Centre - Rosebud Branch	Address: 1375 Point Nepean Rd Rosebud, VIC 3939 Open to: see above.	Assists with: see above.	Phone: (03) 5981 2422 Email: pclc@pclc.org.au Website: www.pclc.org.au
Refugee Legal	Address: Level 6, 20 Otter St Collingwood, VIC 3066 Open to: any person seeking assistance with a claim for asylum or related legal matter.	Assists with: most legal matters involving or related to a claim for asylum.	Phone: (03) 9413 0100 Email: refugeelegal@refugeelegal .org.au Website: https://refugeelegal.org.au/ get-help/how-to-get-help/
Seniors Rights Victoria	Address: Melbourne, VIC Open to: any senior person (60 years or older, or any Indigenous Victoria 45 years or older) seeking legal assistance.	Assists with: legal matters relating to elder abuse and ageing, such as: Intervention orders; Grandparenting ; Guardianship and administration; Family care arrangements;	Phone: 1300 368 821 In an emergency, call 000. Email: info@seniorsrights.org.au Website: https://seniorsrights.org.au/

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with? • Power of	How can I get in contact and get help?
		 Power of attorney and related disputes. 	
Social Security Rights Victoria	Address: Melbourne, VIC Open to: any person seeking assistance with social security law or Centrelink services.	Assists with: legal matters relating to social security law or Centrelink, such as: • Eligibility for a payment; • Cancellation or refusal of an application; • Income and assets; • Debts and repayment issues.	Phone: (03) 9481 0355 Phone 2 (general advice line): 0419 793 652 Phone 3 (free call for rural Victorians): 1800 094 164 Email: info@ssrv.org.au Website: http://www.ssrv.org.au/
Southport Community Legal Service	Address: 154 Liardet St Port Melbourne, 3207 Open to: any person living, working or studying in the Southport or Port Phillip regions.	Assists with: most general legal matters, such as: • Family law (excluding property); • Civil law; • Traffic offences; • Criminal law; • Tenancy and renting; • Social security; • Employment law.	Phone: (03) 9646 6066 Email: principal@southportcls.co m.au, or see: https://www.southportcls.c om.au/appointment.html Website: https://www.southportcls.c om.au/
Springvale Monash Legal Service	Address: 5 Osborne Ave VIC, 3171 Open to: any person living, working or studying in Victoria,	Assists with: most general legal matters, such as: • Credit and debt issues; • Discrimination; • Criminal law;	Phone: (03) 9545 7400 Email: info@smls.org.au Website: www.smls.org.au

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
	with persons from the City of Greater Dandenong, Case and Cardinia regions prioritized.	 Employment and workplace law; Family violence; Sexual assault; Youth services. 	
St Kilda Legal Service	Address: 161 Chapel St St Kilda, VIC 3182 Open to: any person living, working or studying in the Port Phillip, Stonnington, Bayside and North Caulfield regions.	Assists with: most general legal matters, such as: • Family law, child contact and parenting, divorce and separation; • Family violence; • Criminal law; • Sex workers rights; • Fines; • Civil disputes.	Phone: (03) 8598 6600 Email: info@skls.org.au Website: www.skls.org.au
Victorian Aboriginal Legal Service Coop	Address: multiple offices across Victoria. Main office located at: 273 High St, Preston, VIC 3072 Open to: Aboriginal and Torres Strait Islander peoples seeking legal assistance. Check the website to find your local office.	Assists with: most general legal matters and legal matters specific to Aboriginal and Torres Strait Islander peoples.	Phone (24 Hour Service): 1800 064 865 Email: N/A, see form on website in 'Contact Us': https://www.vals.org.au/co ntacts/ Website: https://www.vals.org.au/
Villamanta Disability Rights Legal Service	Address: Building IB, Level 4, Deakin University, 75 Pidgons Rd Waurn Ponds, VIC 3216 Open to: any person	Assists with: most general legal matters relating to disability and disability discrimination law.	Phone (free call advice line): 1800 014 111 Phone 2 (general line): (03) 5227 3338 Email: N/A, see form on website in 'Contact Us': http://www.villamanta.org.au/contact/

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
	with a disability living in Victoria, or an advocate, friend, relative or carer of a person with a disability.		Website: http://www.villamanta.org.a u/
West Heidelberg Community Legal Service	Address: 21 Alamein Rd West Heidelberg, VIC 3081 Open to: any person living, working or studying in Banyule, or Nillumbik (depending on capacity).	Assists with: most general legal matters, such as: • Fines; • Tenancy; • Family law and family violence; • Intervention orders; • VOCAT applications; • Minor criminal offences.	Phone: (03) 9450 2000 Email: N/A Website: https://bchs.org.au/service s/whclegal/
West Justice Community Legal Centre - Footscray Branch	Address: Level 1, 71 Buckley St Footscray, VIC 3011 Open to: any person living, working or studying in the Western Suburbs of Melbourne.	Assists with: most general legal matters, such as:	Phone: (03) 9749 7720 Email: admin@westjustice.org.au Website: www.westjustice.org.au
West Justice Community Legal Centre - Werribee Branch	Address: Unit 1, 8 Watton St Werribee, VIC 3030 Open to: any person living, working or	Assists with: see above.	Phone: (03) 9749 7720 Email: admin@westjustice.org.au Website: www.westjustice.org.au

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
	studying in the Western Suburbs of Melbourne.		
Whittlesea Community Legal Service	Address: Epping Plaza, Shop 111, 583 High St Epping, VIC 3076 Open to: any person living, working or studying in the City of Whittlesea and surrounding communities.	Assists with: most general legal matters.	Phone: (03) 9401 6655 Phone 2 (emergency relief, Mon-Fri, 9am-1pm): (03) 9401 6644 Email: www.whittleseacommunity connections.org.au Website: www.whittleseacommunity connections.org.au
Women's Legal Service	Address: Melbourne, VIC Open to: people identifying as women within Victoria seeking legal assistance.	Assists with: legal matters relating to family law, family violence and child protection.	Phone: 8622 0600 Phone 2 (free call for rural Victorians): 1800 133 302 In an emergency, call 000. Email: admin@womenslegal.org. au Website: https://www.womenslegal.org.au/
Young Workers Centre	Address: Melbourne, VIC Open to: people under 30 needing legal assistance with an employment or workplace law matter.	Assists with: legal matters relating to employment and workplace law.	Phone: 1800 714 754 Email: N/A, see: https://youngworkerscentre .typeform.com/to/RsUZNy Website: http://www.youngworkers.o rg.au/ If you want to make an anonymous report about your workplace's handling of the COVID-19 crisis or payments such as JobKeeper, please see: https://www.jobscammer.c om.au/
Youthlaw	Address: Melbourne, VIC	Assists with: most general legal matters, including family	Phone: (03) 9113 9500 In an emergency, call 000.

Victorian Community Legal Centre	Where is it and who can access it?	What type of legal matters can they help me with?	How can I get in contact and get help?
	Open to: people under 25 needing legal assistance.	violence, criminal charges, traffic offences, complaints, debts, discrimination, police issues.	Email: legal@youthlaw.asn.au Website: http://youthlaw.asn.au/

How can I get specialised legal assistance?

If you need legal help with a particular area of law, there are specialist CLCs that may be able to provide you with legal advice or representation.

- If you need help with a criminal law matter (such as dealing with criminal charges or infringements made against you), see our 'HRLP Infosheet - CLC Referral Sheet (Criminal Law)'.
- If you need help with a matter related to family or domestic violence, see our 'HRLP Infosheet
 CLC Referral Sheet (Family and Domestic Violence)'.

If you need urgent legal assistance or advice, call Victoria Legal Aid (VLA) at 1300 792 387, Monday – Friday, 8am – 5pm.

If you or another person are at immediate risk of harm, call 000.

Disclaimer: This fact sheet provides general information to people seeking asylum in Australia through the onshore protection visa application process according to the law in July 2021. This fact sheet is not legal advice. You should not rely on this fact sheet to make decisions about your immigration matter. We strongly recommend that you get independent advice from a qualified legal practitioner or a registered migration agent. For information please visit: https://www.mara.gov.au.

Date: 5 July 2021