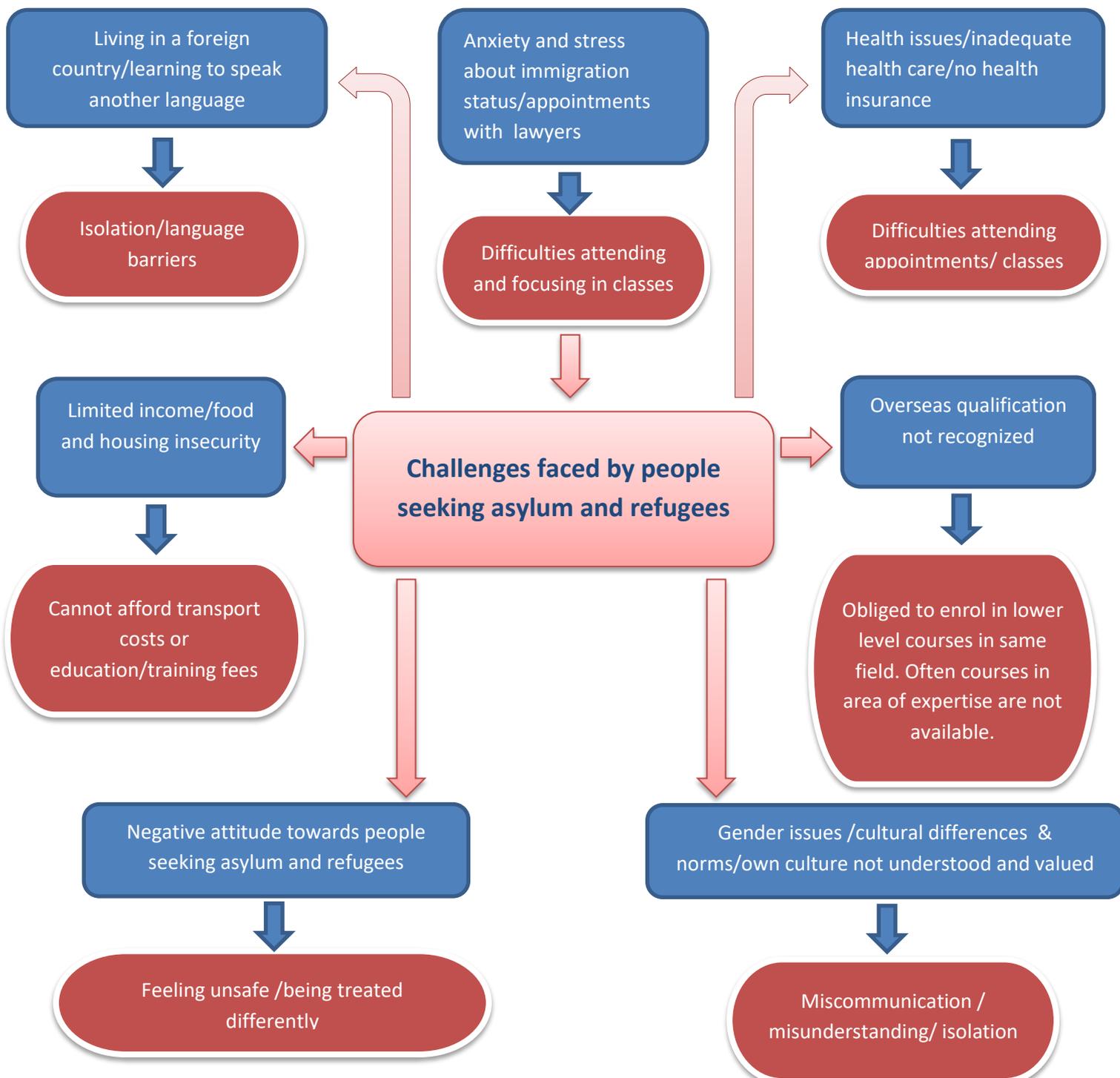


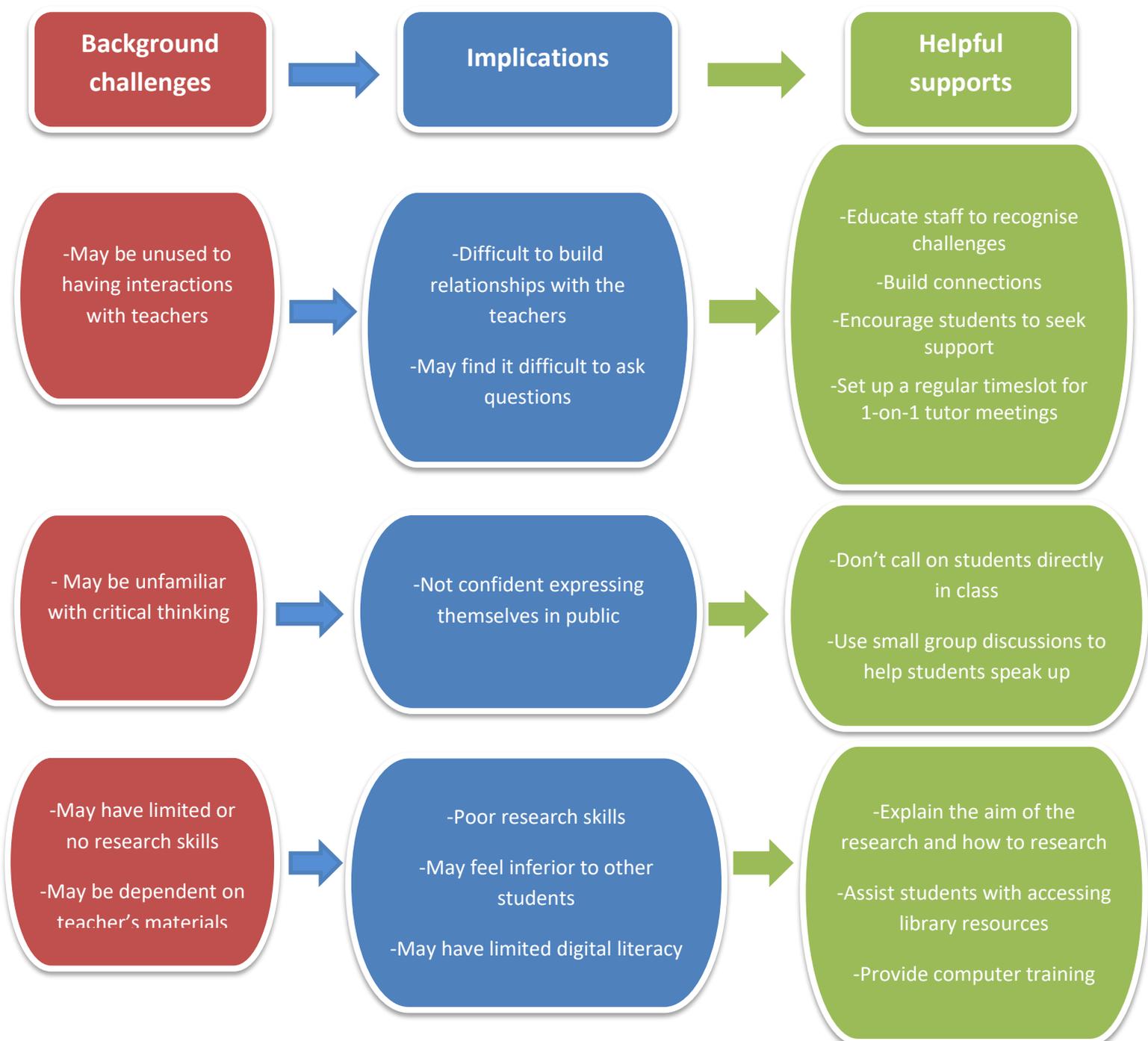
UNDERSTANDING THE CHALLENGES

Some of the challenges and their effects faced by people seeking asylum and refugees.



Understanding the challenges of a new education system for people seeking asylum and refugees.

The Australian education system can be challenging for people seeking asylum and refugees undertaking courses in Australia. Some of the issues that may be encountered are:



Other ways to support students

Studying in a new education system requires extensive support to achieve successful outcomes. Possible avenues to consider are:

- Provide support for students who have missed their enrolment times. Provide assistance with online enrolments, such as hard copy enrolment forms which are translated into several languages.
- Provide a pre-training visit to the campus.
- Provide access to a course advisor to discuss the requirements and expectations of the chosen course.
- Offer learning support e.g. English skills assistance, one-on-one tutoring.
- Induct students into the library and how to access and utilise resources.
- Provide access to computers and digital literacy classes.
- Build connections:
 - buddy program with teachers or students to help them become familiar with the system.
 - introduce them to other students who are seeking asylum or from refugee backgrounds.
- Discuss classroom expectations, behaviours and classroom interactions with the opposite gender.
- Monitor attendance. Follow up absences and provide assistance if required.
- Build cross-cultural understanding. Include them in social activities to help with integration into campus life.