

Special thanks to:

Tim Turner for many of the images in the annual report & Ying-Li Hooi for the design work

Every person who comes through our door brings with them a story of resilience and courage.

They have shown immense bravery and determination to flee harm and persecution in their own country.

They want the same things we all want, but have been denied them in their own country – like a safe future for their children, a peaceful life and to be part of a community that values democracy and a fair go.

They deserve to be treated with dignity, respect and compassion.

Instead, the Government has continued to harden its stance towards asylum seekers and refugees, making it increasingly difficult for those living in the community to support themselves.

Many have been left on bridging visas or lapsed visas, without a financial safety net or work rights. For those with work rights, many struggle to find employment or are underemployed.

Asylum seekers are resilient and resourceful, but they also face some significant challenges settling in to our community, including language and cultural barriers.

They often present with complex health concerns, including mental health issues as a result of the trauma they have experienced.

As the Government increasingly turns its back on asylum seekers, they have had to turn more and more to organisations like the Asylum Seeker Resource Centre to help them get by.

The ASRC is the largest non-federally funded provider of aid, advocacy and health services for asylum seekers in Australia.

We receive no direct program funding from the Federal Government, relying instead on the generosity of individuals and organisations for 95% of our funding.

We are a small team of 46 paid staff and more than 1000 dedicated volunteers, delivering services and support to over 1500 asylum seekers at any one time through programs such as material aid, health, legal, counselling, casework and Foodbank.





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Matthew Tutty

This year the Asylum Seeker Resource Centre came full circle, relocating from West Melbourne to Footscray. From the window of its new Nicholson Street home you can cast your eye on the small shop front that first housed the ASRC some 13 years ago.

In coming full circle for the better, we have also seen many attempts to return to and surpass the very worst of asylum seeker and refugee affairs. In 2013-14 the ASRC stood strong, providing industry-leading programs at record service levels. This was achieved against the backdrop of rising demand exacerbated by the withdrawal of partner agency services that relied on Federal funding.

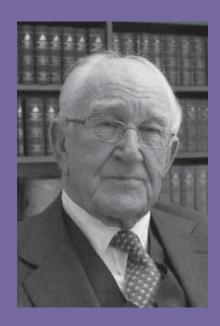
The ASRC successfully met the needs of 1544 new presentations, servicing 2326 legal appointments and 3200 health consultations - twice that of the prior year. We served 160 community meals a day, supported up to 200 families with the Foodbank, provided almost 200,000 hours of public transport as material aid, assisted 739 clients in our Dandenong office, delivered 3618 hours of English tuition, and brokered 110 sustainable job placements. Our catering social enterprise fielded 766 events, and our cleaning service delivered over 6000 hours of service while employing 22 asylum seekers. Our business development team doubled the participation of corporate partners, and, investing in advocacy to drive systemic change, our public speakers addressed 100 schools and connected with 11,500 people.

The Board offers its thanks Kon, to the ASRC Directors, to our passionate staff, to our volunteer lifeblood, our patrons, ambassadors, donors, partners and financial supporters. And my own thanks to the Board for their service.

We are pleased to table this year's Annual Report, and to recognise the many accomplishments of an organisation and the people for whom it exists.

Matthew Tutty ASRC Chairman

Malcolm Fraser



When I was Prime Minister, there was never any doubt in my mind as to how asylum seekers should be treated. As it is today, there was opposition to taking asylum seekers.But I saw it as a moral decision to help people fleeing violence and persecution. When I was advised that a boat full of Vietnamese refugees had landed on our shore, policies were immediately put in place to grant their entry. Australia had an obligation to help the victims of a war in which we had fought.

From 1975 to 1982, we resettled nearly 250,000 Vietnamese immigrants and refugees. We are a better country for their arrival. People who have gone onto great things, such as Vincent Long Van Nguyen ordained as a Bishop and Hieu Van Le appointed as South Australia's Governor. How times, and leaders, have changed. Australia now actively seeks to punish, deter and destroy the lives of asylum seekers. We are being defined by our cruel treatment of people who have shown immense courage and determination to flee persecution and danger in their home countries and seek a safe life for themselves and their families.

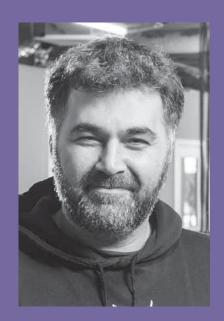
It's at times like this that we need organisations such as the Asylum Seeker Resource Centre to lead us and help redefine who we are as a nation. To recapture our generosity, our notion of fairness and our spirit of compassion.

The ASRC reminds us that there a better way to treat people, pressures our Government to act humanely and keeps checks on those in power. Most importantly, the ASRC provides lifesaving services for over 1500 asylum seekers each year. Visiting the ASRC I'm always impressed by the dedication of the more than one thousand volunteers and staff. The centre is always bustling, offering asylum seekers basic necessities such as food, housing, counselling and emergency aid. But it does more than this, providing a path of light and hope when many Australians are following the Government's lead by shying away from humanity and decency.

I commend all that the ASRC has achieved in the past year, and in the past 13 years.

Rt. Hon Malcolm Fraser AC CH **Former Prime Minister**

Kon Karapanagiotidis



As another year passes I remain more resolute than ever before to continue championing without fear or favour for the humane treatment of refugees.

I refuse to believe Australia's bank of compassion is bankrupt.

I refuse to foreclose on hope and mortgage the freedoms of another generation of refugees.

We will not lose hope. We will not be beaten. We are on the right side of history and truth and we will prevail. Faced with adversity at every corner we shall rise triumphant.

This year has thrown us challenges at every corner and we have come out stronger for them. Our new home is a towering sanctuary of welcome in Footscray and our Innovation Hub is a place where the boundless potential of refugees will be realised.

I want to dedicate my CEO report to the unsung heroes of the ASRC.

Firstly, the extraordinary and courageous refugees who we have the privilege of working with. Human rights defenders from around the

world, who have risked everything to stand in the shadow of freedom for a moment.

Our volunteers, a 1000-strong sea of humanity in action every hour of every day at the ASRC; you humble me each day. I also want to make a special mention to the 600+ new wonderful volunteers who helped with creating our new Home of Hope in Footscray.

Finally, our paid staff who are the levees that hold the tide of despair and hopelessness at bay each day. Incredible people, creating small miracles each day at the coalface.

To the team working in our Justice Pillar, thank you for ensuring freedom from homelessness, support through times of crisis, medical care at times of sickness and legal assistance to fight for freedom from persecution. Thank you Hayley, Sherrine, Cate, Jamine, Cameron, Sarah, Skye, Andi, Jess, Simon, James, Emily, Louisa, Sheenagh, Anne and Josie.

To our Sustainability Pillar, thank you for navigating us safely through major risk, health and safety and operational challenges as we moved home. Also for providing the Financial, Information Technology, Human Resources



ASRC staff members

and Administration support that is essential in making everything we do work each day. Thank you JJ, Jo, Joan, Naomi, Muhamed, Maureen and Andrew.

To our team at Dandenong, thank you for creating a splendid place of hope and possibility for asylum seekers in this region; where empowerment through education and employment pathways is the daily ritual. Thank you Rosa, Simon, Linda and Ali Reza.

To our Community Pillar, thank you for leading the charge for human rights reform, keeping the ASRC financially secure in times of great adversity, engaging the hearts and minds of our community and young people through education and championing a better away. Thank you Serina, Pamela, Fiona, Jana, Sheelagh, Jenn, Ashwinny, Tash, Paul, Mary, Greer, Yvette, Jenny, Andrew and Megan.

To our Empowerment Pillar, thank you for unlocking the potential of our members and for grasping and championing the possibility of a thriving, empowered successful next generation of refugees. Thank you Gavin,

Sophie, Courtney, Sonia, Camille, Dona, Sara, Cathy, Caroline, Simone, Natasha, Ash, Nicolette, Anila, Sukhdeep, Mohamed and Prem.

In the Aid Pillar, thank you for providing sanctuary from hunger, respite from the cold, warmth in times of winter and food security that makes it possible for mums and dads to stand proud and strong in providing for their families. Thank you Patrick, Barney, Chantelle and Loretta.

WHO WE HELP



PARSU SHARMA-LUITAL

Former Asylum Seeker

Parsu was one of the first clients assisted by the ASRC's employment program ten years ago, after he and his family were forced to leave their home village in Bhutan.

A trained horticulturalist, Parsu was a world expert on growing mushrooms at high altitude. He embraced the opportunities provided by the employment program to build a resume highlighting his transferable skills and to develop his networks. He was able to get his first job at CERES Environmental Park in Brunswick, who quickly recognised his expertise and gave him higher responsibilities, including for a project to grow shitake mushrooms. He went on to run the CERES weekly organic market.

As well as excelling in his work, he developed Bhutanese community organisations and initiated donation drives for victims of Victoria's Black Saturday bushfires and Queensland's 2011 floods. In recognition of his incredible efforts over many years, he was recently named the inaugural New Australian of the Year.

He now works as a Community Liaison Officer for Victoria Police where he continues to help Melbourne's newly arrived communities.

He is also Chair of the New and Emerging Communities Advisory Committee of the

Federation of Ethnic Communities Council of Australia and a Board Member of the Ethnic Communities Council of Victoria.

In September 2014 he was elected Chair of the Statelessness working group of the Asia Pacific Refugee Rights Network (APPRN).

He has represented Australian refugee communities at UNHCR meetings in Geneva for five years, supported by the Refugee Council of Australia.



UYEN NGUYEN

Former Asylum Seeker and ASRC Volunteer

When Uyen was a child, her parents would take her to a local village in Vietnam to help people in need. This sparked her passion for volunteering, and even after she became an asylum seeker, receiving assistance from ASRC, she continued to give back. Having received permanent residence, Uyen still volunteers with the ASRC Foodbank, helping asylum seekers plan their shopping for the week.

Uyen says she would do so even if the ASRC hadn't helped her when she first arrived in Australia. 'I just want to give back to the community now,' she says.

Asylum seekers are among the most resourceful and resilient people in our community. They have enormous capacity to build opportunity out of adversity and at ASRC we see them do this every day. We are proud and honoured to help them navigate this difficult time in their lives.

Only one in four of our members has access to the government's Asylum Seeker Assistance Scheme (ASAS) or Community Assistance Support (CAS) payments, which is the equivalent of 89% of the lowest Centrelink payment - approximately \$230 a week for singles.

Around half of the families who access our Foodbank have no income.

The ASRC is a place where people can come for groceries and a warm coat, for help with accommodation, for health care, for legal support, for employment advice, for camaraderie, for a hot meal and a friendly smile.

Our members who are eventually granted refugee status go on to become valuable members of our community, always grateful for the opportunity and protection Australia has provided them.

BUILDING ASRC'S NEW HOME

After months of hard work by hundreds of volunteers and the generous assistance of a number of key supporters, we opened the doors of our new premises in Nicholson Street, Footscray, on May 1, 2014.

The move is both a step forward and a homecoming. From the windows of reception we can see the ASRC's tiny first home, which opened 13 years ago.

It's an amazing reminder of how far the ASRC has come since those early days.

CEO Kon Karapanagiotidis highlights that the move brings new hope and opportunities:

"This opens so many things for us.

"On the one hand it allows us to help more asylum seekers than we could in the former building.

"Secondly it allows us to create the Asylum Seeker Innovation Hub, a world-first, one-stop-shop that focuses entirely on freeing asylum seekers from poverty, unlocking their potential and enabling them to work.

"Our beautiful new home will allow us to assist more people than ever before.

"The new premises will also serve as a base of operations for the new Food Justice Truck, supporting local farmers, and providing affordable food to asylum seekers across Melbourne.

"The 10-year lease with a further 10-year option ensures the Centre is here to stay, providing a bastion of hope and advocacy for people who come to Australia fleeing persecution."







\$1M OF TIME VOLUNTEERED



39 WORKING BEES WITH 20-110 PEOPLE AT EACH



Special thanks to Food Consultants Australia and Ken Sangster, who volunteered a significant amount of time to design our new Community Meals kitchen

NEW COMMUNITY MEALS AREA

ASRC Footscray



WHO WE ARE

Matthew Tutty | Chair CEO | Kon Karapanagiotidis

> Ben Robb | Treasurer Rebekah Lautman

Brigid Arthur Nga Luu

Paul Harrison Kate Sutton

OUR PATRONS The Right Honourable Malcolm Fraser AC, CH,

22nd Prime Minister of Australia

The Honourable Michael Kirby AC CMG

Justice of the High Court of Australia (1996-2009)

Julian Burnside AO QC

Australian Living National Treasure

Eva Cox

Writer, Academic

WHO WE ARE

Imogen Bailey | Actor

Corinne Grant | Writer, Comedian & TV Presenter

Professor Patrick McGorry | 2010 Australian of the Year

Mark Seymour | Singer, Songwriter

Circus Oz

Michael Short | Writer/Interviewer/Producer

The Cat Empire | Australian musical group

Christos Tsiolkas | Author

Arnold Zable | Writer & Human Rights Advocate

Wally de Backer | Musician

Ged Kearney

Senthorn Raj

John Falzon

OUR AMBASSADORS

ASRC HEROES

WHO WE ARE OUR STAFF

AID PILLAR

Patrick Lawrence, Director

Material Aid

Barney Frankland, Program Manager

Community Meals

Loretta Parlevliet, Program Manager

Foodbank

Chantelle Bazerghi, Program Manager

Serina McDuff, Director

Business Development Unit Fiona Gillen, Program Manager

Tash Howson, Donor Relationships Coordinator Paul Barcham, Philanthropic Grants Coordinator

Greer Allen, Key Supporter Coordinator

Jenny Smith, Fundraising Database Coordinator

Volunteer Program

Ashwinny T Krishna Singam, Program Manager

Advocacy & Education

Jana Favero, Program Manager Jenn Clark, Schools Program

Sheelagh Purdon, Community Speakers Program

Yvette Crafti, Hot Potato Coordinator

Detention Advocacy

Pamela Curr, Program Manager

Communications

Mary Fall, Program Manager

COMMUNITY PILLAR

WHO WE ARE OUR STAFF

Gavin Ackerly, Director

Catering

Caroline Sturzaker, Program Manager Simone Dilena, Events Coordinator Cathy Maguire, Mentor Chef Natasha Ruiz, Sous Chef

Dandenong Centre

Rosa Misitano, Employment Services Manager Simon Dalton, Training Coordinator Linda Perugini, Training Coordinator

Education

Sara Waylen, Program Manager

Employment

Camille Walles, Program Manager Sonia Mackie, Employment Partnerships Coordinator Dona Cayetana, WORCs Coordinator

Empowerment Pathways

Sophie Dutertre, Program Manager Sukhdeep Singh Bhogal, Youth Coordinator Anila Aftab Schroers, Women's Coordinator

Social and Community Development Courtney Green, Program Manager

Social Enterprise

Ash Nugent, Program Manager Nicolette Ranieri, Coordinator

SUSTAINABILITY PILLAR

Hayley Mansfield, Director

Client Services

Sherrine Clark, Program Manager Cate Coleman, Intake Coordinator

Andi Jones, Casework Volunteer Coordinator

Skye McElvenny, Housing Coordinator

Jamine Loueslati, Complex Case Coordinator Cameron McDonald, Complex Caseworker

Sarah Levings, Counselling Services Coordinator

Health

Sheenagh McShane, Program Manager Anne Westcott, Community Health Nurse Josie McMahon, Community Health Nurse

Human Rights Law

Jessica Williamson, Program Manager & Principal Lawyer

Simon Leske, Lawyer James Wardlaw, Lawyer Emily Singh, Lawyer

Julia Jacob, Director

Finance

Andrew Slee, Finance Manager

Maureen Smith, Bookkeeping-Payroll Coordinator

Inofrmation Communications and Technology

Muhamed Bekir ICT Manager

Operations & Administration

Joanne Kakafikas, Office Manager

Human Resources

Naomi Fennell, HR Manager

^{*} Staff as at November 2014



Members of the Dandenong Team Ali Raza Agha, Rosa Misitano, and Simon Dalton - outside ASRC's new office in Dandenong

OUR VOLUNTEERS







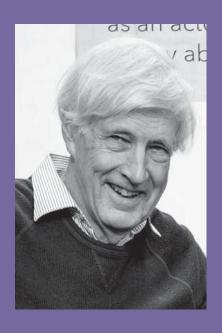
The ASRC began as a volunteer-run organisation and volunteers continue to make up the vast majority of our workforce.

With only 46 paid staff members, our more than 1000 volunteers are the primary providers of essential services for the majority of Victoria's asylum seekers and participate at all levels of leadership and decision-making at the ASRC.

Without the generosity, expertise, wisdom and compassion of our volunteers, who are too numerous to mention individually, none of our work would be possible.



OUR VOLUNTEERS



Kevin Barry

This is my ninth year of volunteering at ASRC.
I work with a great team of volunteers in the
Human Rights Law Program who provide migration
assistance to ASRC members who want to sponsor
their immediate family to migrate to Australia.

The best part of my volunteer role is when the team receives visa grant notices from the Department of Immigration.

We can then advise the member that their family can make arrangements to travel to Australia and start a new life in this country.

My grandparents came to Australia from Ireland in the late 1800s – researching my family tree is something I need to start soon.

OUR VOLUNTEERS



Margot Williams

I'm a volunteer nurse and have been with the ASRC for over two years. The staff and volunteers here are very skilled and supportive. I feel very lucky to be working with these inspiring people.

Outside of the ASRC, I'm a practice manager and clinical practice nurse in Geelong.

The best bit of my volunteer role is helping people and feeling like I make a difference every day I come in – even if it's just something small, like giving someone a Panadol or listening and acknowledging someone's problems.

I was born in Australia, my father was born in England and my mother was born in Australia. The best thing about working with asylum seekers and refugees is learning about the resilience of people.

The ASRC only achieves all that it does with the generosity and care of each and every one of our donors, supporters and partners.

To everyone who's supported us, we say thank you.

To our key supporters listed below, who gave the equivalent of \$10,000 or more of funding, in-kind or pro bono support in 2013-2014, or worked in partnership to support asylum seekers, we extend a special thank you and look forward to working with you in the future.

OUR KEY DONORS AND SUPPORTERS

3CR Radio East Coast Housing Association 3RRR Edwina Stevens A and AZF van Klinken Eirene Lucas Foundation **English Family Foundation** Aēsop Alfano Architects Eva Cox FareShare Alphington Community Centre **AMES** Federation Square Amnesty International Feed Melbourne Andrea Barron Foodbank Victoria Arnold Foundation Footscray Community Arts Centre Arnold Zable Foundation House Fouress Foundation Asylum Seekers Support Group of Holy Spirit and St Anthony's ANZ Trustees Ltd **Gandel Philanthropy** Australian Communities Foundation Gary Samowitz Australian Red Cross **Ged Kearney Baptcare** Gellie Mendes Bagir Khan George and Freda Castan Families Charitable Foundation **Barr Family Foundation** Bell Charitable Fund Good Shepherd Youth and Family Services Bella Union **Graeme Taylor** Bernard and Mary Euhus Fund Hanover Welfare Services Beverley Jackson Foundation **HCN - Health Communication Network** Bishop Philip Huggins Heckler **Bokhara Foundation** Helen Macpherson Smith Trust Hoffman Foundation Brian and Jennifer McManus Brian Nankervis HomeGround **Brigidine Sisters** House of Marley Brigidines Asylum Seeker Project Human Rights Arts and Film Festival (HRAFF) Brotherhood of St Laurence Human Rights Law Centre **Brunner Foundation** Ian Crawford Caledonia Foundation Igniting Change Cat Empire Imogen Bailey Christos Tsiolkas Ivor Ronald Evans Jack and Hedy Brent Foundation Circus Oz City of Greater Dandenong Jade Little City of Melbourne Jagen Nominees CoHealth Jane Tewson Collier Charitable Fund Jawatte Nominees Pty Ltd John Falzon Community Housing Limited John Jarrett Cooper Investors Corinne Grant Julian Burnside Julie Kantor Craig Forsyth

Dennis and Fairlie Nassau

Department of Education and Early Childhood Development

Department of Premier and Cabinet (OMAC)

Ken Badenoch

Kimberley Foundation

Knit One Give One

OUR KEY DONORS AND SUPPORTERS

Lend Lease Richard Branson

Lentara Uniting Care River Capital

Lord Mayor's Charitable Foundation Rotary Club of Melbourne

M.H. Carnegie & Co. Republic of Everyone

Malcolm Fraser Rural Australians for Refugees

Maree and David Shelmerdine Ryan Cooper Family Foundation

Maribyrnong City Council Salvation Army Asylum Seeker Support Service

Mark Seymour Salvation Army Social Housing Service
Mark Sinclair Scanlon Foundation

Mary Crook Schiavello

Mary MacKillop Foundation SecondBite

Maurice BlackburnSenthorun RajMelbourne Business SchoolSibylla ScottMelbourne City CouncilSimon Pole

Melbourne Victory

Mercy Foundation

Sisters of Mercy

Small Giants

Michael Kirby

Spotlight Foundation

Michael Short

Mim and Michael Bartlett

St Vincent's Hospital

Stand Un Australia

Miss Chu Stand Up Australia
Monica Klyscz Steve and Jill Baird

Morris Family Foundation StreetSmart

Myer Foundation & Sidney Myer Fund

Summers Family StewardshipTrust

Myer Family Foundation Suzi Carp

NAB Telstra Consumer Affairs Victoria

Nga Luu and Peter Lucas The Avalon Centre - the Moving Wardrobe
Nicky and Brandon Carp Transurban

North East Housing Trevor Chard
North Melbourne Football Club
UHG

Omar Musa

Uniting Care

Victorian Transcultural Mental Health

OzHarvest Victorian Transcultural Mental Health
Patrick McGorry Vincent Chiodo Charitable Foundation

PBS Radio Virgin Unite
Peter Duras Wally de Backer

Petrina Turner WAYSS

Phil Libbis Whitbread Foundation
William Anglics (Vietoria) Charitable Fund

Planet Wheeler Foundation

William Angliss (Victoria) Charitable Fund

R E Ross Trust William Buckland Foundation

RACV Woods Bagot

Ray and Margaret Wilson Foundation Yarra Community Housing

Reagan Milstein Foundation

Red Rocketship Foundation

Rich Hart Foundation

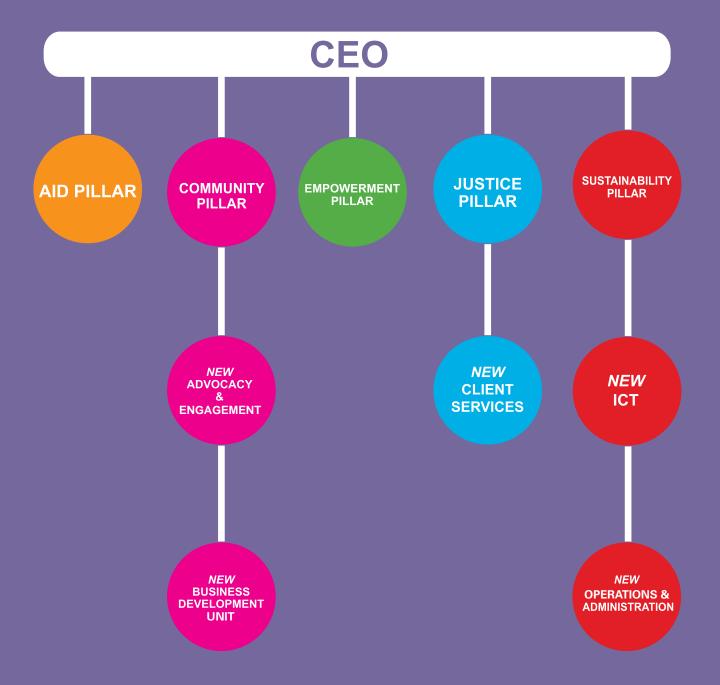
Youg Family Foundation

Young Family Foundation



Run for Refugees Community Fundraiser, October 2013.

OUR NEW STRUCTURE



RESPONSIVE APPROACHES TO INCREASED NEED

In 2013-14, the Federal Government implemented harsher policies in relation to asylum seekers, including narrowing criteria for accessing a range of supports.

As a result, more asylum seekers in the community turned to the ASRC to help them meet their daily needs.

Ongoing support from philanthropic and individual donors was critical in responding to this increase in need.

To ensure we were making best use of the financial support we received, we made a number of changes to our operations, as part of our continual improvement processes across the organisation.

These included:

- Consolidating Casework, Counselling and the Supporting Asylum Seekers at Appointments (SASA) programs into a more efficient, streamlined Client Services program;
- Improving the effectiveness of our Fundraising, Donations and Philanthropic Engagement functions by bringing them together in one Business Development unit;
- Bringing the Schools, Speakers, and Campaigns programs together under Advocacy and Education in order to be more strategic in our engagement with the community; and
- Strengthening the support provided to programs by professionalising our ICT function and consolidating our Operations and Administration functions.

2013 - 2014 HIGHLIGHTS



1544 NEW MEMBER PRESENTATIONS



1000+ VOLUNTEERS



2326 LEGAL APPOINTMENTS



3200 HEALTH APPOINTMENTS



1492 COUNSELLING APPOINTMENTS



4000 HOURS OF ENGLISH CLASSES



110 JOB PLACEMENTS



40,000 COMMUNITY MEALS



200 FAMILIES PER WEEK PROVIDED WITH GROCERIES



PROVIDED ALMOST 200,000 HOURS
OF PUBLIC TRANSPORT



ALMOST 40,000 NAPPIES DISTRIBUTED



739 MEMBERS ASSISTED THROUGH NEW DANDENONG OFFICE



766 EVENTS CATERED



OVER 6000 HOURS OF CLEANING SERVICES



50 CORPORATE PARTNERSHIPS NURTURED



21,500 PEOPLE ENGAGED AND EDUCATED





INDIVIDUAL PROGRAM REPORTS

Aid	35
Community	47
Empowerment	61
Justice	77
Sustainability	91

AID PILLAR



HIGHLIGHTS

We provided food security and nutrition to 200 families each week

Thanks to our food donor partners, we provided people with a hot lunch for just 59 cents per meal

We provided an additional 246 people with material aid support

The Aid Pillar provides essential, life-saving aid to asylum seekers, most of whom live well below the poverty line, and many of whom have no income at all. The Pillar does this through the Foodbank, Material Aid and Community Meals programs.



Patrick Lawrence AID PILLAR DIRECTOR

Patrick began his professional career as a classical pianist, after completing a Masters in Vocal Accompanying at the University of Cincinnati. In 2002, he started volunteering with the First Step Program, a not-for-profit medical clinic established after a huge increase in heroin overdoses in Victoria. He was given a paid role with the organisation after a few months and he continues to work there part-time.

He started at the ASRC in 2006, as the first paid Foodbank Coordinator. He is currently the Director of the Aid Pillar which coordinates the Foodbank, Material Aid Program, Community Meals Program and Food Justice Truck which is due to get on the road by early 2015.

FOODBANK

The Need

By the end of 2013-14, Foodbank was offering food security and nutrition to over 200 families every week, via a supermarket model that runs on a points system. This gives people the dignity of selecting their own food, rather than receiving an allocated parcel. Weekly shopping points are provided to families and individuals based on the amount of income or financial support they receive. Those with no or minimal financial support receive the most points.

In 2012-13, we anticipated and planned for an increase in demand for Foodbank, as a result of Government policy changes which removed the work rights of many asylum seekers living in the community.

We introduced a food sponsoring system to increase the consistency of donated items, where an individual or groups could choose a particular high-demand food item to donate each week.

In 2013-14, more than half the families using Foodbank had no income at all, up from one-third of families the previous year. Many of our members are now reliant on Foodbank as their sole source of food, with the program providing groceries to an additional 30 families per week compared to the previous year.



The Statistics

In 2013-14, we were able to provide a person with a whole week's worth of groceries for the equivalent of \$6.

This was possible thanks to generous ongoing donations from thousands of individuals, families, places of worship, schools and workplaces, as well as food rescue organisations such as Second Bite, Fare Share, Food Bank Victoria and Oz Harvest.

More than half of Foodbank's donations came from members of the community.

	2012 - 13	2013 - 14
Families served per week	155	185
Trolleys provided to customers	142	150

This Year's Achievements

A significant increase in donations from the community and businesses allowed us to meet the increasing demand for food among families seeking asylum in the Melbourne area.

With the assistance of Deakin University, the Foodbank completed a research project identifying key nutritional deficiencies facing Foodbank members and how these can be remedied.

This will enable the program to shape its resources around the nutritional and food security needs of members in the next financial year.



The Program's Work in the Year Ahead

Foodbank is creating a social media presence for our Food & Aid Network to reach more Australians so we can better meet the growing need for groceries through online or in-person donations.

The goal is to ensure every asylum seeker has enough nutritious, culturally appropriate food to last them an entire week between visits to the Foodbank, while they are being supported to gain independence through other programs at the ASRC, such as Education and Employment.

COMMUNITY MEALS

The Need

The Community Meals Program provides a nutritious and varied lunch to members, staff and volunteers every day the ASRC opens its doors. In 2013-14, we served an extra 20 meals a day – a direct result of more of our members losing access to financial support and work rights. For many members, this is their only opportunity for a hot meal each day. The support of organisations such as Second Bite, FareShare, Food Bank Victoria and OzHarvest allowed the ASRC to offer a variety of healthy meals at a cost of 59 cents per meal.

The Statistics

	2012 - 13	2013 - 14
Meals served per day	140	160



This Year's Achievements

Moving to our new Footscray premises meant there was the challenge and opportunity of designing and constructing a new kitchen.

Our new commercial kitchen is now up and running, made possible by a number of generous donations of equipment and labour.

Prior to the new kitchen being ready, community meals were prepared out of the building's small staff kitchen. The volunteer meals team cooked on a small domestic oven with rice cookers and a kitchen table as bench space.

Despite the limited space and equipment, the team rose to the challenge and produced a selection of beautiful lunches on a daily basis.

The program also established a relationship with FareShare, which supplied ASRC with large rice cookers and enough casseroles and par-cooked roast vegetables on a daily basis to meet capacity prior to the new kitchen being operational.

Our Work in the Year Ahead

One of the main challenges is to get the new kitchen completed and running at capacity, to comfortably allow for the increased demand for meals, as well as the introduction of an evening meals program and cooking classes for members.

Due to rising food costs, we will be talking to food manufacturers and commercial food distributers about regular donations of rice, pulses, legumes, pasta, oils and cheese, which are all staples in our daily food production.

MATERIAL AID

The Need

The Material Aid Program provides members with essential items like public transport fares, bedding, nappies, mobile phones and phone cards, as well as working with mainstream services to provide other basics such as clothing and furniture.

Many of these items are generously donated by members of the community, as well as corporate and community donors such as Telstra, Consumer Affairs Victoria, the Avalon Centre, Brotherhood of St Laurence, the Salvation Army and Knit One Give One.

As with other areas of the ASRC, the Material Aid Program experienced a significant increase in demand in 2013-14.



The Statistics

	2012 - 13	2013 - 14
Hours of access to public transport	142,732	196,223
Nappies	29,495	39,569
Value of department store gift cards	U/A	\$8,354
Value of international calls	\$700	\$1359
Value of local calls	\$12,000	\$12,995
Mobile phones	156	96
Number of asylum seekers provided with blankets & coats	300	1,400

The program worked with an additional 246 new presentations in 2013-14, as well as hundreds of asylum seekers who dropped in on a one-off basis.

This year's Coats and Blankets drive sourced enough second-hand and new blankets and coats from the community for all of the program's clients, with excess donations distributed to other asylum seekers through partner agencies such as the Red Cross and the Salvation Army Asylum Seeker Support Service.

Along with key Emergency Relief Working Group Members including the Red Cross, AMES and the Salvation Army Asylum Seeker Support Service, the ASRC co-organised the inaugural Asylum Seekers Material Aid Planning Day (ASMAP).

This event brought together asylum seeker and mainstream organisations to plan and collaborate on projects, improving the emergency relief sector's capacity to provide effective aid services to increasing numbers of people.

The Program's Work in the Year Ahead

The program will be increasing the quantity and quality of donations that we receive in 2014-15.

We will be running donation drives throughout the year, including a Christmas drive for department store gift cards and international calling cards, a coats and blankets drive in winter, a socks and underwear drive and a mobile phone drive.

These will be advertised to the wider community, providing simple and effective ways for people to provide meaningful assistance to asylum seekers.

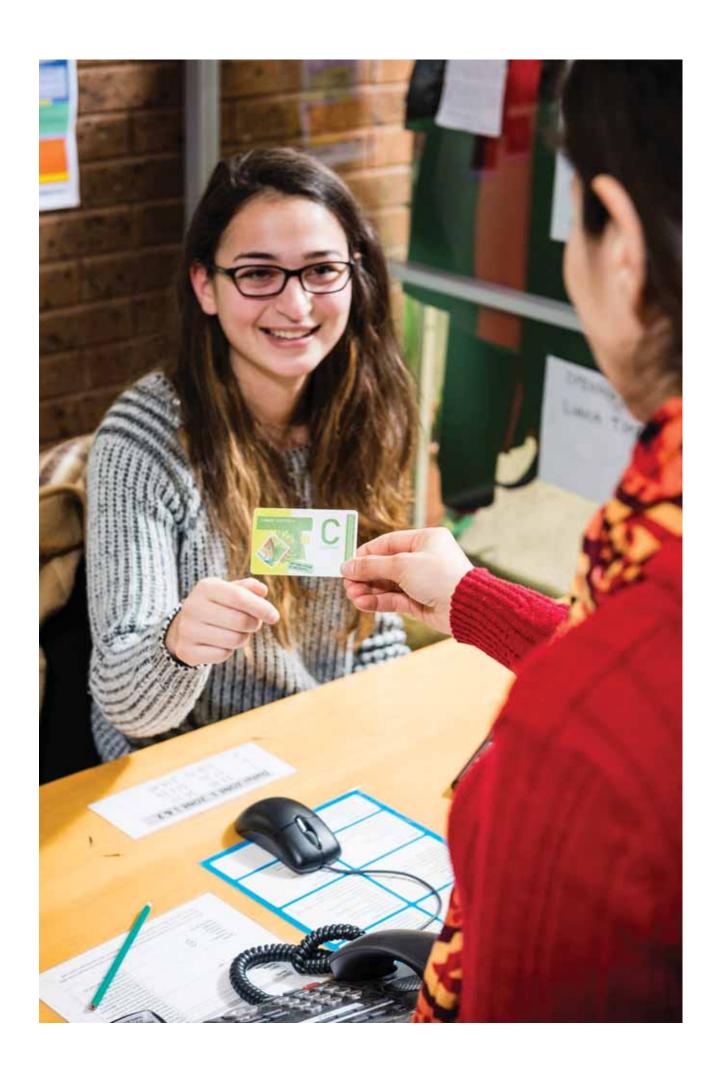
to Australia! You have had such hardship and I hope this small offering gives you some assistance. As I was purchasing the parcel box, the kind lady and gentleman at the post office quickly wanted this children's jacket to be added to this box in hope a child will be warmer. It belonged to their grandson (he has now grown out of it). We are thinking of you all. With love... >>>

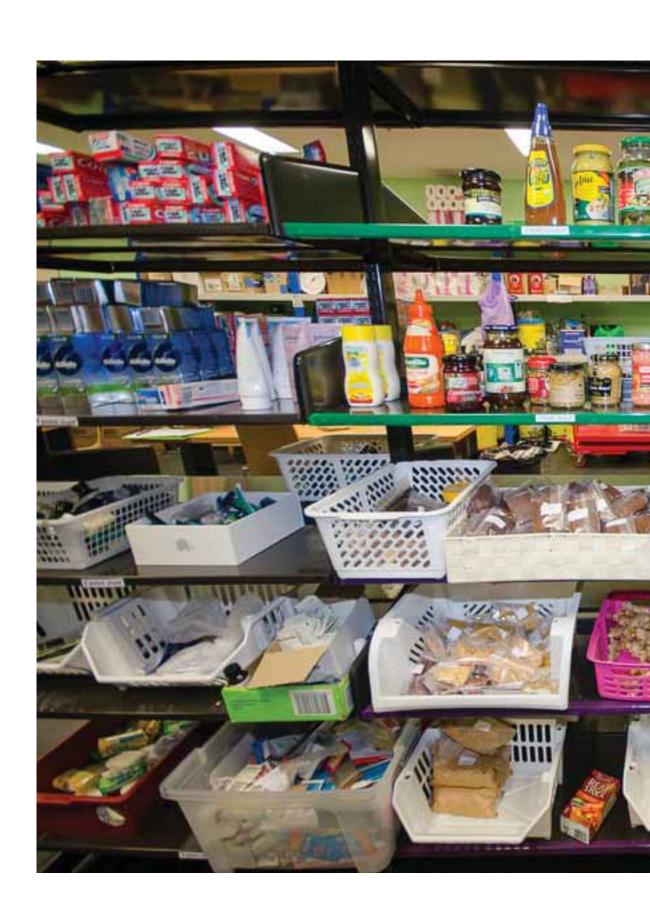
A note that came in the mail with a donation of new underwear

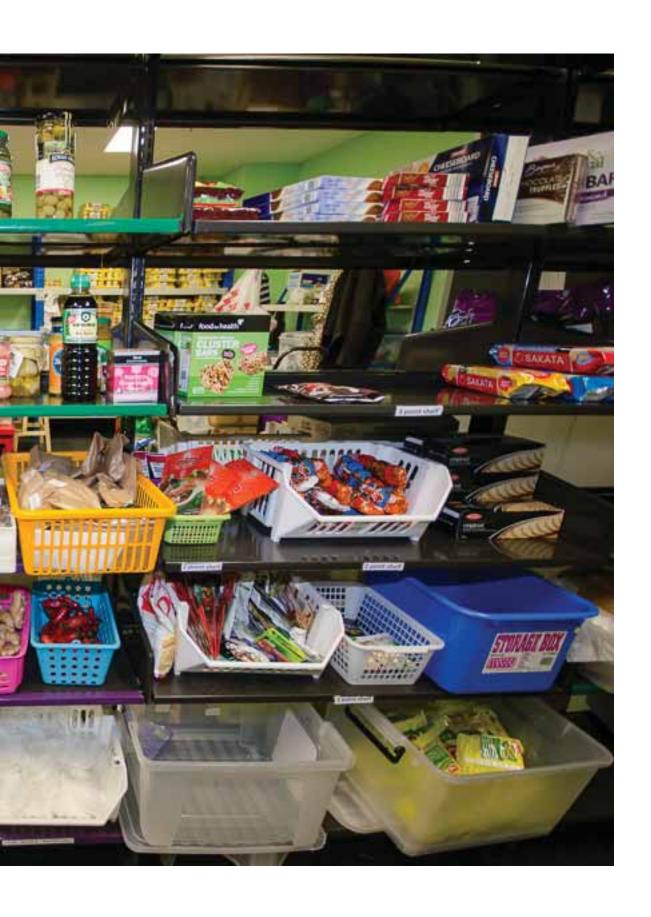
assistance provided by Material Aid. We usually get the myki top-up and phonecard. We also got blankets and kitchen materials while we were in caravan. My husband also got a mobile phone from Material Aid. All in all we are grateful for all the assistance we got so far.

Constant I always love this place, material aid, because they always give us what we wants. And kindly people are serving with the smile. May god bless everyone in here.

Messages from asylum seekers









Volunteer Information Evening, Melbourne Town Hall, February 2014

HIGHLIGHTS

The Hot Potato Campaign reached 10 towns in 10 days during the 2013 election campaign

We provided expert testimony to the Children in Detention Inquiry

We informed and educated over 10,000 young people

Our volunteer workforce grew to over 1000 people

We increased our income by over \$1.3 million

The Community Pillar engages with the community through advocacy, volunteering and fundraising. It ensures the financial and organisational sustainability of the ASRC, seeks to inform, educate and influence community attitudes in relation to asylum seeker issues, and advocates for the rights of asylum seekers.

It includes the Advocacy and Education, Business Development, Communications and Volunteer functions of ASRC.



Serina McDuff

COMMUNITY PILLAR DIRECTOR

Serina is a human rights lawyer with a background in refugee, anti-discrimination and public law.

She has worked with Victoria Legal Aid, was formerly a Ministerial Advisor on Women for the ACT Government and a Senior Lawyer and Policy Advisor to the Victorian Government on the implementation of the Charter of Human Rights.

Serina has also led NGOs in Australia and the UK, including the YWCA, where as CEO she led UN engagement and secured financial sustainability. As Director of national UK social enterprise, Hi8us South, Serina introduced a youth-led approach to enable young people to use digital storytelling as a catalyst for change.

Serina's voluntary work includes Vice-Chair of UK Legal Service, Rights of Women, Deputy-Chair of Diaspora Action Australia, National Board Member of Australian Lawyers for Human Rights and volunteer lawyer with the Women's Legal Service Victoria.

ADVOCACY, EDUCATION & COMMUNICATIONS

The Need

As the Federal Government continues to take a hardline stance on asylum seeker policy, the need to educate, change attitudes and engender support for asylum seekers in the broader community is more critical than ever.

The ASRC advocates across a number of key areas:

- **Legal Advocacy** we support asylum seekers through the legal system and lobby for domestic law reform and adherence to our international law obligations;
- **Policy Advocacy** via submissions and representation at parliamentary inquiries, media commentary and lobbying parliamentarians and policy makers;
- Service Advocacy we fight to improve asylum seekers' access to support services;
- Community Advocacy and Education through social and traditional media we fight for the human rights of asylum seekers, as well as informing and educating the community about asylum seeker issues through our Speakers, Schools and Hot Potato programs.

In 2013-14, we better aligned our efforts to engage with the community, bringing together the Schools and Community Speakers programs under the new Advocacy and Engagement banner. This also helped to better meet the growing demand for speakers to present to schools and community groups.

The Detention Advocacy Program continued to grow, providing support, friendship and care to families, single men and women and long-term detained men in Melbourne's two detention centres.

With the issue of asylum seekers regularly featuring in community and political debate, the ASRC identified a need to more strategically engage with, inform and influence the broader community.

A dedicated Communications Manager was appointed to support our advocacy efforts and to introduce a more strategic approach to communications. This has had an immediate positive impact on our advocacy capacity and enhanced the quality of our external communications.



Palm Sunday Walk for Justice for Refugees, April 2014

	2012 - 13	2013 - 14
Groups reached	103 community 60 schools	121 community 100 schools
Individuals reached	8000 community 7400 schools	11,500 community 10,000 schools
Media interviews	50	150
Facebook audience	25,000	133,700
Mailing list	12,000	15,000
Twitter followers	12,000	19,600

This Year's Achievements

In August 2013, the ASRC launched its first national advocacy and community education campaign, the Hot Potato.

Timed to coincide with the Federal election, the Hot Potato van visited 10 towns from Melbourne to Brisbane over 10 days, busting 10 myths and being seen by a million people. The success of the campaign, and accompanying documentary, saw funding secured for a one-year Hot Potato Advocacy position to keep the program on the road in 2014-15.

The ASRC also continued to be a voice for the record number of people in detention and the 30,000-plus people living in the community on a bridging visa, through submissions to Parliamentary Inquiries, representation at national sector consultations such as the UNHCR and NGO Forums and through the media.

This year has seen an unprecedented amount of new legislation seeking to change the Migration Act to reduce the rights of asylum seekers. We provided written submissions to Senate Inquiries of every major Migration Bill tabled in parliament.



We provided expert testimony before a Senate Inquiry and before the Australian Human Rights Commission's Inquiry into Children in Detention.

A major priority this year was ensuring the media and broader public were kept informed of the effect of proposed legislative changes and of the gross human rights abuses perpetrated against asylum seekers, particularly in the face of growing secrecy and misinformation by the Government.

Our media work included releasing the recordings of telephone calls we received from asylum seekers during the events on Manus Island on the night Reza Berati was tragically killed. This helped to ensure the voices of asylum seekers on Manus were heard and the true facts surrounding the incident were brought to light.

Over the course of the year, we have given interviews with every major national print and broadcast outlet, as well as internationally with BBC World Service, Huffington Post, New Zealand Radio and Al Jazeera across a range of issues including the tragic events on Manus Island, conditions in offshore detention, the impact of no work rights for asylum seekers in the community and legislative changes.

We also published breaking news independently, using new media platforms to release photos of conditions on Manus Island and stories from people detained there, as well as using our own website to release a leaked draft of the Government's new code of behaviour and plans to put pressure on asylum seekers who exercised their judicial review rights.

We partnered with Get Up to arrange the Light the Dark Vigil for Reza Berati and advocated for a full and independent inquiry into the devastating murder of this young man.



Vigil for Reza Berati, February 2014

We participated in the Palm Sunday Walk for Justice for Refugees, leading an ASRC contingent behind a new banner to join the thousands of people demanding justice for refugees and mobilising our wonderful volunteers to assist with the event.

We grew our social media connections from less than 50,000 to over 130,000 people on Facebook and Twitter for a record reach of over four million people. Our social media is a key channel for informing and engaging the public.

The Community Speakers team successfully implemented an innovative recruitment and skills development program to hone and sharpen its speakers' skills to ensure they were better engaging with audiences around topical issues.

The Schools team worked on providing curriculum support for teachers, developing a unit of work linked to the Victorian Essential Learning Standards (VELS) and the Australian curriculum (AusVELS) to expand the number of young people educated on the experience of asylum seekers and the impact of Government policy. We reached a record number of schools and young people this year, ensuring our next generation are informed and educated.

The Detention Advocacy Program supported children and adults in detention in a range of ways including:

- Arranging weekly excursions
- Linking people to in-house and external legal services and emergency legal help to stop deportations
- Arranging access to independent medical and psychological care as well as reports for courts
- Accompanying families to courts, hospitals and medical appointments
- Accompanying grieving families to funerals and memorials for relatives lost on the journey
- Advocating for children to attend local schools
- Encouraging community group support, providing everything from friendship to baby goods for new mums
- Arranging scooters for children
- Conducting interviews and briefings with media and community groups to present the human story behind the policy debate
- Working with interstate detention support groups sharing strategies and information



Giving evidence: Australian Human Rights Commission's Children In Detention Inquiry

Our Work in the Year Ahead

Australia's treatment of asylum seekers has deteriorated in the past 12 months. with the Government's policies focused on punishment and deterrence.

In response, the ASRC has strengthened its advocacy capacity by dedicating resources to advocacy and community education.

Political change will only occur if the public no longer support the current inhumane approach and instead see asylum seekers in a different, more positive frame.

The development of a long-term advocacy strategy will aim to positively influence Australians' attitudes towards asylum seekers, with the goal of bringing about humane Government policies and creating an environment where refugees are able to thrive.

We plan to do this by harnessing and building on our existing advocacy efforts, as well as finding new approaches underpinned by a strong base of evidence and knowledge.

We will build an evidence-based understanding of community attitudes across existing supporters and people open to persuasion and develop new frames and messages to communicate a new narrative on the issue. This will lay the foundation for long-term, effective and sustainable advocacy at the ASRC.

The demand for speakers in schools continues to grow and we will be looking to increase our team of trained speakers to meet this demand. We will continue to work with education specialists to develop quality curriculum materials to support the work of teachers in both primary and secondary schools.

We will be investigating a new approach of working with local communities to build their capacity to educate members of the public on asylum seeker issues.

Our Detention Advocacy Program will continue to advocate on behalf of people in detention, provide them with support and care and ensure they are able to access legal, health and education services.

"Volunteering in the ASRC's Schools Program affords the incredible privilege of enlightening and empowering the leaders of tomorrow. It fills me with hope to know that one school at a time we are equipping students with the tools and awareness they need to go out into community, and to counter the uncertainty and intolerance that exists all too often as a result of simple ignorance of the facts."

Ellie, volunteer

"On behalf of U3A Deepdene thank you so much for your inspirational presentation today. We're sure you don't need to be told how very successful it was. Your audience really appreciated your emphasis on facts, not myths, and the clarity with which you conveyed those facts. We valued the skill with which you encouraged opinion, and controlled the questioning to enable full participation."

'You may remember that one of the students identified himself after the class as a former asylum seeker. I know of his history and noticed that he was particularly quiet throughout the presentation so I was wondering how he was reacting to what was being said. After you left he said to me, 'She nailed it! She was spot on!' He was very impressed with your presentation."

Feedback from a community visit

IGNITING CHANGE: IGNITING PARTNERSHIPS FOR ASRC

IGNITING CHANGE by combining extraordinary lives

Jane Tewson has been an advocate of the ASRC since the centre's inception.

She is passionate about encouraging people to see the person, not the label and allowing people to speak for themselves.

Through her organisation, Igniting Change, Jane has enabled relationships between many of the ASRC's major donors and supporters.

Her visits to 'meet the people, feel the issues', has seen more than 100 opinion formers introduced to us, catalysing some long lasting relationships.

In 2013, Jane arranged for our CEO Kon Karapanagiotidis to present at the Virgin Unite/Igniting Change Leadership Gathering on Richard Branson's island Necker.

Here Kon was able to tell the story of asylum seekers to some of the world's most influential business people and to start the conversation about asylum seekers as an entrepreneurial opportunity rather than a burden.

This opportunity allowed us to secure much of the funding needed to open our new Asylum Seeker Innovation Hub.

Jane and Igniting Change's approach to charityis intimate, creative and unique.

Without her support, the ASRC would not have such enduring relationships with many of its key supporters.

We'd like to thank Jane and the Igniting Change family for creating such a strong community of compassion around the ASRC.

BUSINESS DEVELOPMENT UNIT

The Need

In 2012-13, the ASRC identified that securing multi-year funding and engaging community support would be critical to its financial sustainability, as demand for services continued to grow.

To increase financial sustainability during the year, we restructured our fundraising programs, identified diverse income streams and created a dedicated Business Development Unit.

The unit is now overseen by a dedicated manager and generates income from philanthropic grants and trusts, major public appeals, individual donors, regular donors, workplace giving, corporate partnerships and events.

The Statistics

	2012 - 13	2013 - 14
Philanthropic Grants	57	77
Fundraising	\$3,236,916	\$4,394,712
Success rate for funding applications	70%	70%
Corporate Partners	25+	50

This Year's Achievements

In 2013-2014, the Business Development Unit raised almost \$4.4 million in funds, exceeding our target by \$1.3 million (40%).

This was made possible by the generosity of trusts, foundations and corporate partners, who worked closely with us over the year to deliver innovative programs and services that addressed the needs of our members.

In particular we want to acknowledge the contribution of our philanthropic partners who have supported us over a number of years. These ongoing partnerships have allowed the ASRC to grow and respond to the need in the community and have contributed to our financial sustainability.

Some 50 corporate partners worked with us to support a range of specific programs and projects in the areas of Legal, Health, Employment and Aid.

We would also like to thank the Victorian Government for their support of the Aid and Education Programs, which helped us provide families with basics such as food and material goods and allowed members to undertake TAFE courses.

The Program's Work in the Year Ahead

Fundraising continues to be a strategic focus for the ASRC, to ensure we are able to meet the increase in demand for our services. This is particularly the case in the current political climate, with other support agencies losing Government funding and fewer asylum seekers able to access income support, health care and legal assistance.

The ASRC values the incredible support it receives from the community, which makes generating funds for the organisation a joy for the staff and volunteers in the Business Development Unit.

VOLUNTEER PROGRAM

The Need

Interest in the ASRC's activities and increased demand for our services drove continued growth in the number of people attending our volunteer information evenings as well as the number of volunteers needed across the organisation.

The Statistics

	2012 - 13	2013 - 14
Information sessions run	4	4
Attendance at info sessions	1163	2500
New volunteers recruited	469	472
Potential volunteers (registered)	1000+	2561
Active volunteers	800	1059

This Year's Achievements

A record 2500 people attended information evenings in 2013-14 and the number of active volunteers across the organisation rose to above 1000 for the first time.

This incredible level of support is a clear indication of how many people want to actively stand up for asylum seekers in the face of increasingly hardline Government policy and rhetoric.

More than 1000 people attended our information evening in February, up from the usual 400 attendees at these evenings. We upgraded to the main hall of Melbourne Town Hall to accommodate this gathering of people concerned about Government policy in relation to asylum seekers and seeking to offer their assistance to ASRC.

At the event, we took the opportunity to update the community on the impact of the Government's cruel policies of deterrence, with ASRC Patron Julian Burnside and Ambassador Michael Short as special guests for the evening.

Volunteers are the backbone of the ASRC. If we paid all of our volunteers, it would cost us over \$13 million. The crucial work our volunteers do every day enables us to provide our life-saving services and empowering programs.

The program would like to thank Mark Clarke for generously providing volunteer training spaces at the Cardinal Knox Centre.

The Program's Work in the Year Ahead

In 2014-15, the program will introduce an asylum seeker volunteering program in the new Innovation Hub, while continuing to attract and retain volunteers for existing programs.





Women's Walking Group, Maribyrnong River

HIGHLIGHTS

22 asylum seekers employed in our cleaning social enterprise
Our catering social enterprise income increased 23% on last year
Women's Recreation Program developed
We opened our Dandenong centre
We developed the Innovation Hub Model

The Empowerment Pillar aims to foster independence and self-determination of asylum seekers through community development and access to employment and education pathways. It includes the ASRC's social enterprises, Education, Employment and Social and Community Development programs and our Dandenong Centre. In 2013-14, the new Asylum Seeker Innovation Hub was established with the aim of unlocking the potential of asylum seekers through collaboration.



Gavin Ackerly

EMPOWERMENT PILLAR DIRECTOR

Gavin has been recognised for his innovative approaches to working with asylum seekers. He presented at Oxford University on his Symbiotic Innovation theory and was awarded the 2014 Churchill Fellowship to study world's best practice in unlocking the entrepreneurial and innovative potential of asylum seekers and refugees.

Gavin is the founder of WORCs, a world first e-Mentoring program for asylum seekers and refugees, and the creator of Australia's only state government-funded asylum seeker vocational education and training program.

ASYLUM SEEKER INNOVATION HUB: UNLOCKING PEOPLE'S POTENTIAL

Through the Innovation Hub, we are looking to revolutionise the way agencies and employers work with asylum seekers.

People often forget the resilience and ingenuity that asylum seekers have already demonstrated, not only by making it to Australia, but in learning a new language, finding a job or committing to a soccer team here.

Asylum seekers have incredible potential to tackle their own problems, but we must give them access to the right people in the right environment. That's what the Innovation Hub is all about: unlocking people's potential through collaboration.

The Hub focuses on everything people were before they sought asylum and everything they can be.

It is a dynamic space with four streams: employment, education, social and community development and social enterprise. It includes a space where business professionals and entrepreneurs can connect and collaborate with asylum seekers, drawing on the existing services that the centre offers.

Asylum seekers come from a diverse range of backgrounds – they are doctors, engineers, healthcare workers, tradespeople, business and community leaders.

They have so much to offer and we want to use their amazing array of skills to assist other asylum seekers in the Innovation Hub.

Asylum seeker volunteers are already running the Innovation Hub's reception and we plan to continue using our members' skills and abilities in the new centre, integrating them into the ASRC workforce.

Not only will this benefit their career prospects, it will also have a positive impact on the way we operate as a service.

ASRC Footscray



EDUCATION

The Need

English language skills are critical for asylum seekers to access government services, gain meaningful employment and engage in social activities.

The ASRC provides English as Another Language classes from its Footscray and Dandenong facilities, with hundreds of people attending these classes each year.

The Education Program also has a contractual arrangement under the Victorian Training Guarantee (VTG) to allow asylum seekers access to government-subsidised training. Through this initiative, people gain and develop essential skills to help create pathways to employment, such as certificate qualifications in Warehousing/ Construction, Aged Care/Home and Community Care and Security.

The Statistics

In 2013-14, the Education Program continued to refer our members to a wide range of courses including bookkeeping, nursing and business administration.

	2012 - 13	2013 - 14
Hours of English classes delivered	3440	3618
Members serviced by Weekly Home English Tutoring	32	37
Members assisted with government- subsidised training course	243	210
Appointments with education advisors	504	751

This Year's Achievements

In 2013-14, the Education Program strengthened the relationship with our Employment Program to ensure our members received job seeking training and support soon after completing their training courses.

In order to help people access training and education courses, the program strengthened our training referral pathways with other agencies, in particular Red Cross and AMES.

We worked with over 250 caseworkers, explaining our VTG agreement and clarifying eligibility criteria for the program. This meant we were better able to reach asylum seekers with work and study rights and help them participate in the vocational course pathway.

The 300 courses funded by the Victorian Government's Department of Education and Childhood Development continue to provide a vital opportunity for people to gain Australian vocational qualifications which act as a pathway to employment.

Our Work in the Year Ahead

In 2015, the Innovation Hub will be open to more asylum seekers and education programs will be integrated into the Hub model, increasing the ASRC's capacity to meet the ever-growing demand for English classes.

"... I am working now and it is because of ASSET (Employment and Education). It has changed my life and it's pretty good. Once I got my job I became more financially stable, I can pay my rent and do not have to be dependent on others. And I have more opportunities now."

Chaya, former asylum seeker

EMPLOYMENT

The Need

The Employment Program supports members to become self-sufficient, by helping them to become job-ready and access employment opportunities.

In 2012-13, the Employment Program identified concerns about the impact of short-term visas on people's right to work and ability to find employment.

This past year has seen this become reality, with many peoples' visas expiring and not being renewed by the Federal Government.

As a result, many members have had to leave their jobs or lost their employment as they could not demonstrate that they had the right to work.

This development, and the removal of work rights for people arriving by boat after August 2012, has had a significant impact on the Employment Program, leading to a drop in referrals.

We have taken measures to address this by reviewing our model so we can open the program to asylum seekers outside of the ASRC's current membership.

The Statistics

	2012 - 13	2013 - 14
ASRC members referred to the Employment Program	260	171
Sustainable jobs brokered	110	110

This Year's Achievements

An Employer Partnerships Coordinator was recruited, allowing the program to develop strong relationship with employers and create real pathways to employment.

The Employment Program is now receiving return business from employers who are so satisfied with the workers provided that they request more people. This is despite not receiving subsidies to employ ASRC members and despite the members being on bridging visas, without certainty about their future circumstances.

We also completed the pilot phase of the WORCs (Working Online with Refugee Connections) Program.

At the end of June 2014, this e-mentoring program had matched 30 asylum seeker professionals (engineers, geologists, doctors, accountants) with professionals working in the same field in Australia, allowing them to develop their networks and gain work experience and employment opportunities.

Our Work in the Year Ahead

Next year will see the opening of the Innovation Hub in the new Footscray building, which will have a completely new intake model and will reach more asylum seekers in the community.

SOCIAL AND COMMUNITY DEVELOPMENT

The Need

The Social and Community Development Program helps members overcome isolation and improves their health and wellbeing through mentoring, social activity and sports and arts programs.

With the move to Footscray, the program has been developing and strengthening key relationships with local organisations including Footscray Community Arts Centre, Maribyrnong and Brimbank councils, Rotary Bike Shed and the Footscray Police.

The Statistics

	2012 - 13	2013 - 14
Members involved in Mentor Program	114	100
Avg. number of members attending Social Gatherings each month	25	25
Avg. number of members attending music group each week	5-10	20
Avg. number of members attending attending soccer group each week	10 - 15	15 - 20
Monthly attendance in KidsZone	Not part of SCD in 2012-13	20
Weekly attendance at Women's Recreation Program	Program started in 2013 - 14	5 - 10

This Year's Achievements

To improve health outcomes and social inclusion for members, the program worked with the Health team to develop a health promotion strategy and incorporated this into its activities, to maximise the health benefits for participants.

We developed and initiated a Women's Recreation Program in response to the lack of sporting activities available to women and to improve the health outcomes of our female members. The program is led by the women, who chose the activities. The focus so far has been on walking and jogging around the Footscray area. This program has seen friendships develop, improved physical and mental health and has helped with the women's orientation around Footscray.

Through the KidsZone Program, we took families on fun monthly outings, helping to foster connections between families. This year we also introduced a school holiday program, offering sessions of learning, dance and fun, which provided much-needed support to families.

The KidsZone Program's annual camp saw children and parents alike have a great time with a range of activities, including a flying fox, a giant swing and canoeing. We were greatly entertained at night with the tradition of the children's talent show. This was a much-needed respite for our families who were full of smiles and tears when it was time to go home.

This year, the ASRC Music and Theatre Group performed at the Light in Winter Festival at Federation Square with 10-15 participants over three nights, delighting the crowds through their stories, music and beautiful collaborations with indigenous leaders Uncle Larry and Rob Bundle.

Our Work in the Year Ahead

The Social and Community Development Program anticipates an increase in demand for services next year.

We plan to increase options for asylum seekers to volunteer within the programs and improve the promotion of programs to increase participation.

"Makes you realise your potential and what you can achieve."

Anonymous Member



ASRC Music Group

CATERING BUSINESS

The Need

The ASRC Catering Business is a social enterprise established to employ asylum seekers who have the right and capacity to work. Operating from a commercial kitchen rented from Baptcare in Brunswick, ASRC Catering generated significant income in 2013-2014 and now accounts for 13% of the ASRC's annual revenue.

KEY ASRC CATERING PARTNERS INCLUDE:

Aesop, Australia Post, Baptcare, English Family Foundation

"The ASRC has provided catering for Aesop staff events on a number of occasions. Each time the food has been delicious. the service excellent and the efficiency and professionalism exceptional. I would have no hesitation in recommending their services for any occasion."

Alice Brook, Office Manager, Aesop

The Statistics

- Total revenue for 2013-14 was \$704,000. Thanks to a 25% increase in functions, this was \$16,000 ahead of budget and up \$131,000 from last year's budget (23%).
- Net profit was \$213,000, ahead of budget by \$29,000 and up \$85,000 from last year (66%).

	2012 - 13	2013 - 14
All events catered	653	766
Weddings catered	14	21
Asylum seekers employed	25	25

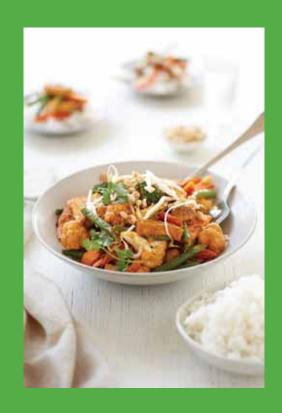
In 2013-14 the Catering Business:

- Piloted an initiative through Williamson Community Leadership Program supplying healthy snacks to Australia Post's head office. These were sold through fundraising boxes on all 20 levels of the head office in the CBD.
- Obtained new clients including Headspace, Carmen's Muesli, Southern School of Natural Therapies, ARUP, Cancer Council, CQ University and Footscray Community Arts Centre.
- Catered for a number of prominent events including: ARUP Penguin Pool, Aesop end of year party. Circus Oz Building Launch Event. Sustainable Living Festival, Art Association of Australia and New Zealand Conference, the Australian Greens Conference, Melton City Council Expo and ArtPlay's 10-Year Celebration.
- Catered for a large number of faculty and student events at prominent universities including the University of Melbourne, RMIT, Swinburne, LaTrobe, Monash, Deakin and CQ University.

EMPOWERMENT PILLAR











EMPOWERMENT PILLAR

The Program's Work in the Year Ahead

Key goals for the Catering Business in 2014-15 are:

- · Completing a marketing strategy, rebrand and new website
- Completing a purpose-built commercial kitchen at the ASRC premises in Footscray
- · Growth in revenue and customer base
- · Procurement of a third delivery vehicle
- Growth in the number of asylum seekers employed and trained.

SOCIAL ENTERPRISE - CLEANING

The Need

Operating since May 2013, this social enterprise provides much-needed employment to asylum seekers who are ineligible for government assistance or have been unable to secure employment.

With the foundation of this new venture firmly established, in 2013-14 ASRC Cleaning focused on increasing the number of cleaners and retaining staff.

The Statistics

	2012 - 13	2013 - 14
Hours of cleaning provided	_300*	6120
Domestic Jobs	Not recorded*	1206
Commercial Jobs	Not recorded*	146

^{* 2013 -14} was the first full year of cleaning

Achievements this Year

In the first full year of operation, 22 asylum seekers were employed, with nine actively working as at June 30, 2014. Three staff had over 12 months of employment.

Our Work in the Year Ahead

In the coming year we will focus on the financial growth of the business and on gaining more commercial customers.

EMPOWERMENT PILLAR

DANDENONG CENTRE

The Need

With many asylum seekers living in the south-east of Melbourne, the ASRC identified a need to provide crucial localised services in the area.

A branch office was established in Dandenong in 2013, offering education and employment services to local asylum seekers.

	2012 - 13	2013 - 14
Number of clients assisted	N/A	739
Hours of English lessons provided	N/A	300
Asylum seekers employed through Employment Program	N/A	22

2013-14 Achievements

With significant demand for services in the area, the team at Dandenong was charged with setting up an ASRC office within a very short time frame. This included establishing spaces for English classes and employment support, as well as recruiting skilled staff and volunteers to work in the centre. ASRC Dandenong was up and running by mid-2013.

In its first year, the Centre has supported over 700 hundred asylum seekers and developed key partnerships with many local organisations, including:

- AMES (Professional Development for our ESL Teachers / Volunteers)
- Victoria Police (Men's Leadership Program)
- Walker Street Gallery (Client workshops)
- Dandenong Library (self-paced online English education)
- Oasis Recreation Centre (swimming lessons for clients)
- ERMHA (Cross-cultural mental health)
- Legal Aid ('What's the law?' for new arrivals)
- SEMML (Men's and women's health workshops)
- Red Cross (Volunteer work)
- Chisholm (Student placement)
- Monash Health (Basic health care process)

Our Work in the Year Ahead

The Dandenong Centre will look to open four days per week in order to better meet the growth in demand for services.







HIGHLIGHTS

Our Human Right Law Program won the Law Institute of Victoria's Award for Community Legal Organisation of the Year

600 patients were seen by a member of the ASRC nursing team

We developed a health promotion program to promote healthy lifestyles and prevent illness

We met the urgent and growing need for housing with a 500% budget increase

We developed a new casework model to provide integrated support for increasingly complex needs

The Justice Pillar aims to ensure that justice is upheld for asylum seekers through legal, counselling, health, casework and advocacy services.

As well as providing crucial services to help members address their needs, the pillar works closely with organisations across Victoria to share knowledge, create collaboration and build capacity in the community to better support asylum seekers.

The pillar also works collaboratively with a number of government agencies to improve conditions for asylum seekers, while also advocating to these bodies on key issues.



Hayley Mansfield

JUSTICE PILLAR DIRECTOR

Hayley started with the ASRC in 2008 as a volunteer and now provides overall management of the Health, Client Services and Human Rights Law programs.

She oversees 14 paid staff and around 300 volunteers who provide direct services to some 1500 clients.

She is actively involved in lobbying to improve the conditions for asylum seekers and works with a broad range of organisations to build their capacity to provide services to asylum seekers.

Hayley has a strong focus on increasing collaboration across agencies, believing this collaboration is critical to ensuring asylum seekers are treated justly.

Hayley is currently completing an Executive Masters of Business Administration at Melbourne Business School. She holds a Bachelor of Arts (International Studies), Diploma of Management and a qualification in training and assessment.

CLIENT SERVICES

The Need

The Government has tightened criteria around support provided to asylum seekers, leaving many without work rights and access to health care, which has seen an increase in the number of people accessing the program. Members are also requiring our assistance for longer periods as the Refugee Determination Process has become more complex and decisions have been drawn out.

The Statistics

	2012 - 13	2013 - 14
New presentations	1288	1544
Client files closed	760	382
Clients at EOFY	1359	1511
Counselling appointments	1760	1703

2013-14 Achievements

Client Services assists asylum seekers through a combined casework, counselling and appointment support model. This new streamlined approach allows us to provide a more integrated, responsive support service to the increasing number of people who come to us with complex needs.

Client Services provides holistic support to people by:

- managing their cases and referring them to other programs within and outside the ASRC according to their needs;
- providing support at appointments;
- identifying potential isolation and mental health problems and providing relevant counselling.

A Complex Case Team – consisting of two Complex Caseworkers, a Counselling Coordinator and skilled volunteers – was developed to support the growing number of highly vulnerable asylum seekers presenting at the Centre.

The team has a strong focus on building capacity across the organisation. In the first six months of 2014 they provided over 50 hours of training to other ASRC staff and volunteers to enable them to better manage complex client presentations.

The program has implemented procedures to assist with earlier identification of new members who require internal/external mental health referrals, as well as updating counselling processes and procedures to prioritise those most in need.

With more people denied work rights and access to income support, there has been a significant increase in demand for housing assistance.

To ensure that our limited resources are reaching those most in need, we reviewed the eligibility criteria for financial support for rental payments.

The organisation also committed to a 500% increase in expenditure on housing support compared to the previous year, ensuring members most in need of accommodation were able to access safe and secure housing.

In response to this growing demand and recognising the need for a more sustainable housing model, the ASRC began developing two pilot projects:

- Rooms for Asylum Seekers where a community member provides a room in their home to an asylum seeker.
- Houses of Hope in partnership with Baptcare, this is a joint tenancy and casework model using houses donated on long-term leases.

The program would like to acknowledge the partnerships developed with HomeGround, Baptcare and Lentara, as well as our ongoing collaborative work with Red Cross, AMES and other agencies to provide casework support to asylum seekers.

Our Work in the Year Ahead

Priorities for the year ahead include providing a meaningful response to the anticipated increase in the number of people presenting to the ASRC as the Government increasingly reduces their access to financial and other supports.

The implementation of a General Access Program (GAP) will provide more flexibility in the way people can access key essential services, such as Foodbank, material aid, community meals and drop-in clinics, while waiting on access to other services within the ASRC.

The Rooms for Asylum Seekers and the Houses of Hope sustainable housing pilots will be rolled out, providing additional safe and secure housing options for our members.

There will be a continued focus on working collaboratively with other organisations to increase the services available to asylum seekers in the community.

For example, we will continue to develop partnerships that will generate greater access to mainstream mental health services.

This will serve the dual purpose of facilitating better long term outcomes for people as well as alleviating some of the pressure on our counselling program which operates with limited resources and minimal funds.



Staff and Volunteers of the Housing team

HEALTH

The Need

Each day in the Health Program, primary health and nursing clinics are delivered by volunteer medical professionals including doctors, psychiatrists, nurses and a range of allied health professionals.

The team works in partnership with external health care providers, so our members can access pro bono pathology and medical imaging services, as well as dental and eye care.

People whose visas expired and were not renewed lost access to Medicare as well as work rights. As a result, appointments to the health clinic doubled in 2013-14.

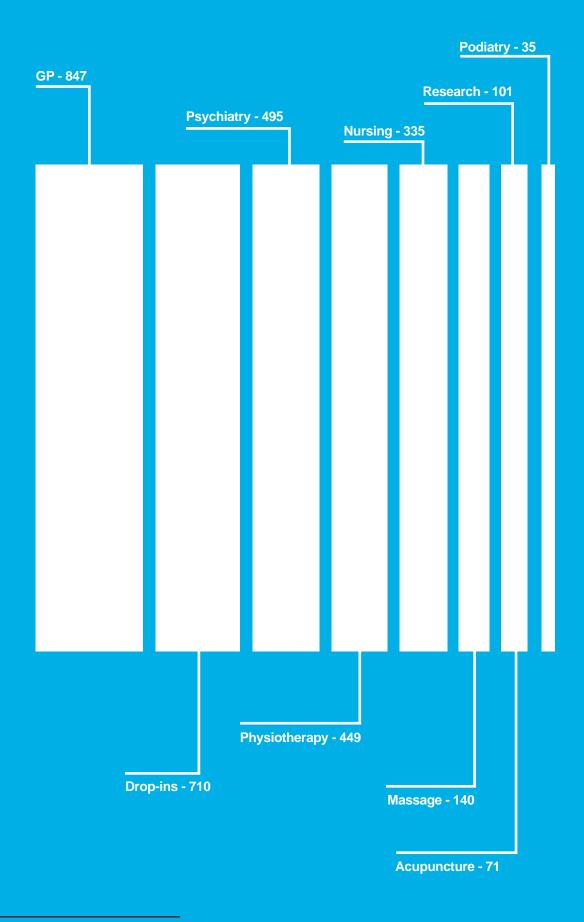
This increase was anticipated by the Health team in 2012-13, as past experience has shown that when people are denied the right to work, they are likely to experience increased rates of depression, anxiety, somatisation and physical illness.



The Statistics

	2012 - 13	2013 - 14
Number of clients	320	480
Number of appointments	1615	3200

Breakdown of Health Appointments



This Year's Achievements

This year the Health Program established a Health Promotion team in conjunction with the Social and Community Development Program to promote healthy lifestyles and prevent illness.

Health Promotion activities are developed with our members and run through existing programs, including the men's soccer team, cricket team and women's recreation group.

Targeted health promotion activities address the following priorities: diet and nutrition; alcohol, drugs and tobacco; sexual and reproductive health; mental health; and social connection.

In addition:

- The move to Footscray enabled the Health team to create a professional community health clinic space, including three medical rooms and a warm and welcoming waiting area
- The team responded to increased service demand by strengthening the drop-in clinic, enabling over 600 patients to be seen by a member of the ASRC nursing team
- The team facilitated the move of the psychiatry clinic to the Health Program, enabling high-needs members to attend close to 500 psychiatry consultations
- The team supported final-year medical students with research projects, building a stronger knowledge and evidence-base which has improved our practice model for assisting members

The Health team would like to acknowledge the following partnerships developed this year:

- **UHG** enabling access to Medical Director, a GP software package which assists with clinic consultations and provides a comprehensive tool to manage medical information.
- **Cohealth** enabling a Saturday psychiatry clinic to operate out of Cohealth's '215' facility, ensuring the continuation of mental health support for many vulnerable people.
- **University of Melbourne** providing an elective rotation to students in the final year of their Doctor of Medicine (MD), giving future doctors a greater understanding of the complex healthcare needs of asylum seekers.
- **Footscray Pharmacy** enabling members to access prescriptions at cost-effective prices which also saved the ASRC thousands of dollars.
- Better Hearing Australia who conducted a free hearing screening day for members and offered free hearing aids to those who needed them.

Our Work in the Year Ahead

The Health Program will continue to work with the Victorian Refugee Health Network, to provide up-to-date information and trends that better inform the network's understanding of asylum seeker health and policy issues.

The team is looking forward to strengthening its relationship with St Vincent's Hospital and working collaboratively to reduce the barriers faced by asylum seekers accessing health services in the community.

The program is also grateful to St Vincent's for committing to provide our members with pathology and radiology services, enabling our doctors to provide the highest standard of care to patients.

The team is looking forward to working collaboratively with other ASRC programs to increase the reach and impact of the Health Promotion Program.

The implementation of Medical Director software will enable the team to capture health data which will help us improve our service delivery model and maximise health benefits to patients. The data will also inform and aid the program's advocacy work in the community.

The team is looking forward to welcoming more University of Melbourne medical students on their elective placements.



Women's Recreation Group

This year the Health Program assisted a young, single woman with a history of significant trauma.

She was struggling to finish a university course and required ongoing physical and mental health support through multiple court appearances as part of the refugee determination process.

The Health Program was able to provide ongoing psychiatry support, GP consultations and nursing appointments so she had the support she needed in times of increased stress and anxiety.

She also accessed the health pharmacy program for medication to address her ongoing health issues.

Through this tailored support, provided by a number of staff and volunteers of the multi-disciplinary health team, the member has been able to continue studying and achieved positive health outcomes.

CASE STUDY





Staff and volunteers of the Human Rights Law Program

HUMAN RIGHTS LAW

The Need

The number of people requiring legal assistance increased significantly in 2013-14, largely driven by a sharp increase in the number of asylum seekers living in the community.

The Refugee Determination Process became increasingly complex throughout the year as the Government repeatedly shifted law and policies, making it extremely difficult for people to navigate this process unassisted.

The Statistics

This year, the Human Rights Law Program provided more than 3300 hours of day-time legal assistance and 2300 hours of night-clinic legal assistance.

The program provided over 3200 hours of assistance drafting legal submissions to the Department of Immigration, the Refugee Review Tribunal (RRT), the Federal Circuit Court, High Court and Ministerial Intervention Unit.

Temporary Humanitarian Concern Visa workshops were delivered to 455 people in the community and another 186 asylum seekers and community members attended Asylum Explained workshops.

	2012 - 13	2013 - 14
Clients provided with legal assistance	502	632
Legal appointments	2231	2326
Visas secured	96	57
Member represented successfuly at the Refugee Review Tribunal	21	26
Members successfully represented at a court	8	24

This Year's Achievements

This year, the Human Right Law Program won the Law Institute of Victoria's Award for Community Legal Organisation of the Year, in recognition of the program's significant contribution to the community.

The program also:

- completed a pilot to assist unrepresented Post RRT asylum seekers who arrived by boat, expanding the work of the standard night-clinic practice;
- secured a four-month secondee from Norton Rose Fulbright;
- expanded the Barristers Refugee Law Discussion group to include 35 members, briefed many matters and won 24 cases at the Courts;
- In collaboration with members of the Victorian Bar, conducted a series of advanced training sessions and a manual for judicial review;
- delivered community legal education through its Asylum Explained workshops and website;
- led a coordinated response to the Government's decision to grant refugees Temporary Humanitarian Concern Visas, including conducting workshops, telephone and in-person limited assistance appointments and creating and circulating a fact sheet and template response; and
- won a major case in the High Court for a client after years of representation.

Our thanks to Michael Tamblyn for his commitment and achievements as Principal Solicitor of the program over the two years until July 2014. Thanks also to Melanie Dye, who moved on in May after enabling many unrepresented asylum seekers who arrived by boat to access quality legal assistance.

Our Work in the Year Ahead

In the coming year, the Human Rights Law Program will continue to meet the challenge of working in a rapidly changing legal landscape.

In particular, three major Bills, if passed, could drastically change Australia's refugee status determination process, which in turn will have a major effect on how we advise and assist our clients.

At the end of 2013-14, the Government announced significant cuts to funded legal assistance for asylum seekers, meaning more people than ever before will be turning to the Human Rights Law Program for support.

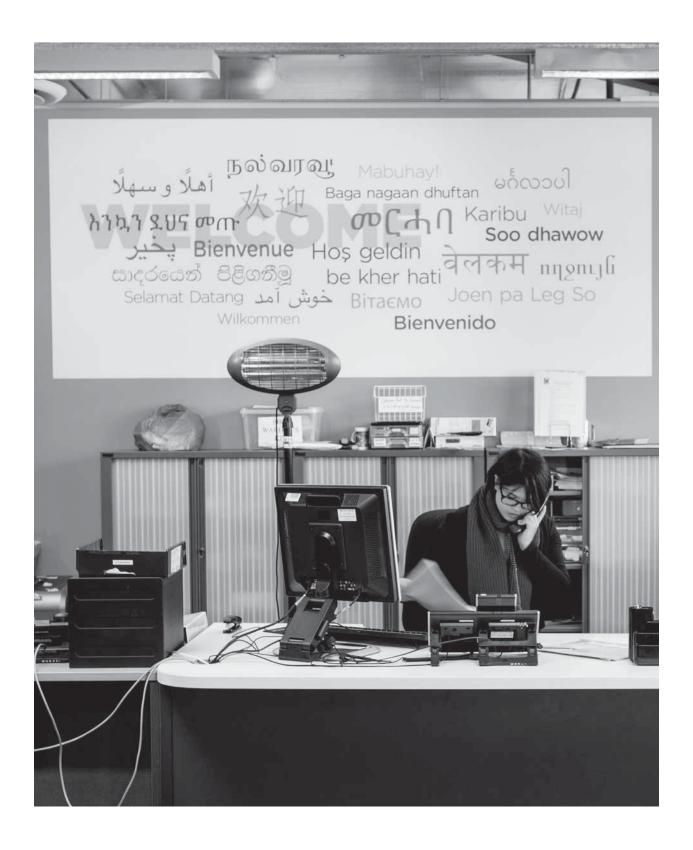
The program will continue to review and redesign its service delivery model to better meet this increased demand and changing legal landscape, as well as renewing its focus on community legal education and sector capacity building so that it is ready to tackle these issues.

> "I am so humbled and inspired by so much effort and patience being put in by the legal department volunteers and staff, all working with an unwavering goal of seeing refugees given a fair go. To me, ASRC legal has been a shoulder, a teacher and a hand that giveth. Thank you legal team for all the hard work and dedication which has finally brought the unspeakable joy of being granted a permanent resident visa. Bless you all!"

> > Mary, former asylum seeker



*Stock Image



HIGHLIGHTS

We established a new Information Communications and Technology function
We established a new Operations and Administration function
We provided logistical support for our relocation

The Sustainability Pillar underpins the ASRC's four service delivery pillars, providing Finance, Human Resources, Information Communications and Technology, and Operations and Administration functions.



Julia Jacob (JJ)

SUSTAINABILITY PILLAR DIRECTOR

JJ joined the ASRC in late June 2012 and is responsible for leading Finance, Human Resources, Information Communications and Technology and Office Management business units. Additionally, she oversees a number of key areas such as general counsel, governance, risk management and compliance.

JJ has over 13 years' experience in the not-for-profit and technology sectors across Australia, the Middle East and Europe. Her strengths include strategy, people development and continuous improvement.

She is passionate about human rights and social justice and believes that sustainable solutions for seemingly insurmountable social and environmental challenges can be found when governments, the commercial sector and civil society work in collaboration.

Julia holds a MBA from the Melbourne Business School (University of Melbourne), as well as a Bachelor of Technology from MES College of Engineering (Calicut University).

FINANCE

The Need

The Finance Program manages the financial information necessary to ensure the sustainability and financial viability of the ASRC.

With the establishment of the Australian Charities and Not for Profit Commission (ACNC) during 2012-13, the Finance Program identified a number of new reporting obligations for the ASRC.

To ensure the continued financial sustainability of the organisation, the program expanded its volunteer base and implemented a finance policy database.

This Year's Achievements

For the first time, the program used a targeted volunteer recruitment process to strengthen its volunteer base and build expertise in key technical areas.

The team also developed a cost allocation proposal which will enable the ASRC to understand the true cost of its service programs.

Our Work in the Year Ahead

To ensure the continued financial stability of the ASRC, the program will develop a formalised treasury function and continue to migrate processes from legacy systems to more sophisticated solutions, including cloud-based tracking and reporting software.

HUMAN RESOURCES

The Need

The Human Resources Program oversees the recruitment, welfare, retention and development of the ASRC's staff members.

This Year's Achievements

The small Human Resources team achieved progress in a number of key areas over 2013-14, including:

- ensuring the physical environment of the new offices in Footscray are better meeting employee needs
- increasing the number of employees who are First Aid and ASIST trained
- establishing an OH&S Team and developing an Organisational OH&S Strategy
- reviewing key organisational policies to provide better clarity and alignment across staff and volunteers
- successfully reducing turnover and improving employee retention
- over-seeing the establishment of a professional development budget. This has given all staff the opportunity to undertake more professional development aligned with the newly implemented performance management process.

Our Work in the Year Ahead

The Human Resources Program will develop and implement an organisation-wide competency framework, which will better enable the organisation to identify critical roles and skills gaps and undertake succession planning. It will also improve our ability to attract and recruit talent by developing an Employee Values Proposition and Employer Branding.

INFORMATION COMMUNICATIONS & TECHNOLOGY

The Need

In 2012-13, the ICT team identified a need to concentrate on increasing its size to better meet the growing needs of the ASRC.

Two key goals were to:

- · have on-site ICT support during business hours to immediately address any technical difficulties; and
- provide an appropriate level of technical support to those in the Dandenong office.

For the first time, the ASRC employed a part-time ICT Manager and inducted six students from Victoria University into the IT Program to provide day-time operational support. This also saw them fulfil curriculum outcomes as part of a professional placement.

The Statistics

	2012 - 13	2013 - 14
Computers upgraded	50	120
Requests for IT Support	250	500

This Year's Achievements

As part of the ASRC's move from West Melbourne to Footscray, ICT coordinated and installed core file servers, networking equipment, personal computers, telephone services and security systems for all staff and volunteers.

The team commissioned additional workstation equipment and updated in excess of 120 personal computers for members, staff and volunteers.

To improve access to key ASRC services, wireless LAN services were installed in all office areas. Both MS Windows and MS Office were upgraded to provide a consistent desktop environment for staff and volunteers.

Our Work in the Year Ahead

The ICT Program will deliver a number of key outcomes, including a client information management system, staff portal/intranet, disaster recovery options and a new office collaboration system.

OPERATIONS & ADMINISTRATION

The Need

The Operations & Administration Program manages the practical, operational issues which arise on a daily basis at the ASRC, as well as acting as the 'face' of the ASRC. From responding to gueries from asylum seekers and members of the community to maintaining the facilities, Operations & Administration supports all aspects of the ASRC's activities.



This Year's Achievements

The Operations & Administration team helped coordinate the move from West Melbourne to Footscray and the rectification of the old West Melbourne office so it was fit to hand over to the owners, including disconnecting all services.

The team has successfully managed a number of major challenges and teething issues with the Footscray building because it had been sitting vacant for so long.

Our skilled volunteers have been instrumental in helping to resolve many of these issues since the move.

Our Work in the Year Ahead

In the year ahead, there will be a focus on building the team and consolidating the separate administration and operations streams into an office management team.

This will involve cross-skilling existing volunteers and ensuring new staff can perform dual roles.

With the increase in the volume of operations at the Centre, as well as the larger space with more staff, volunteers and members, the team will focus on managing complexity, efficiently resolving ongoing maintenance issues and keeping costs under control.

STATEMENT OF PROFIT OR LOSS

FOR THE YEAR ENDED 30 JUNE 2014		
	2014	2013
	\$	\$
INCOME		
Fundraising income	1,597,960	1,083,367
Donations income	1,393,864	1,167,371
Grant income	1,326,518	929,773
Social enterprise ASRC Catering	704,408	573,699
Social enterprise ASRC Cleaning	140,953	7,087
ASRC Shop	76,370	56,405
Interest received	78,973	64,340
Other income	59,754	14,402
	5,378,800	3,896,444
EVDENDITUDE		
EXPENDITURE Soloring and warren	2 805 042	2 424 220
Salaries and wages	2,895,042	2,124,329
Pillar operations Social enterprise ASPC Cataring	1,505,453	701,215
Social enterprise ASRC Catering	127,239	125,297
Social enterprise ASRC Cleaning	2,561	1,993
ASRC Shop	36,789	34,262
	4,567,084	2,987,096
Income tax expenses	-	-
Profit after income tax	811,716	909,348
Retained profit at the beginning of the financial year	1,691,204	781,856
Retained profits at the end of the financial year	2,502,920	1,691,204

These abridged financial statements are prepared from the full audited financial statements. A detailed copy of the audited financial statements are available on request.

STATEMENT OF ASSETS AND LIABILITIES

30 JUNE 2014		
	2014	2013
400570	\$	\$
ASSETS CURRENT ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	3,221,378	1,596,565
Short-term deposits	231,136	1,015,671
Trade and other receivables	403,523	306,087
Inventories	11,852	25,249
Prepayments	55,306	6,667
TOTAL CURRENT ASSETS	3,923,195	2,950,239
NON-CURRENT ASSETS		
Plant and equipment	618,846	119,642
Intangible assets	15,845	-
TOTAL NON-CURRENT ASSETS	634,691	119,642
TOTAL ASSETS	4,557,885	3,069,881
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	238,930	281,399
Lease liability	-	16,865
Non-interest loans	30,000	60,000
Provision for employee benefits	206,072	117,137
Unexpended income	1,579,963	903,276
TOTAL CURRENT LIABILITIES	2,054,965	1,378,677
NON-CURRENT LIABILITIES		
Provision for employee benefits	-	-
TOTAL NON-CURRENT LIABILITIES	-	-
TOTAL LIABILITIES	2,054,965	1,378,677
NET ASSETS	2,502,920	1,691,204
MEMBER'S FUNDS		
Retained profits	2,502,920	1,691,204
TOTAL MEMBER'S EQUITY	2,502,920	1,691,204



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