

# Legal Referral Sheet - Interstate

**If you require legal assistance and/or representation for your immigration matter, you live outside of Victoria, and you are not in immigration detention, ASRC cannot assist you. You can contact the lawyers listed below for help.**

## Legal Aid

Legal Aid gives free legal advice and assistance. Generally, Legal Aid helps people with legal problems in areas of criminal law, family law and some civil law matters.

Only some Legal Aid offices may help with immigration or refugee law. For legal advice in your state or territory, go to this website and click on the map:

[www.nationallegalaid.org](http://www.nationallegalaid.org)

## Community Legal Centres

Community Legal Centres (CLCs) are independent, not-for-profit community organisations that provide legal and related services to people who are disadvantaged or have special needs. CLCs may provide general advice on different legal problems, or specific advice on a particular area of law. Most CLCs only help people who live in their area – to search for a CLC near you, go to this website and click on “I need legal help”:

[www.naclc.org.au](http://www.naclc.org.au)

## New South Wales (NSW)

### Refugee Advice and Casework Services (RACS)

RACS provides free, expert legal service for people seeking asylum in Australia who arrived by plane or by boat. RACS can provide advice and support for people lodging visa applications (including Fast Track) and appeals to the Administrative Appeals Tribunal. RACS does not provide advice about Judicial Review (i.e. appeals to the courts). From July 2016 RACS will be running judicial review clearinghouse service for Fast Track IAA refusals with client intake preferably via a person's SRSS caseworker.

#### To access RACS Legal help

1. Telephone Advice: call (02) 8355 7227, 11am – 1pm, and 2pm – 4pm, Monday to Friday
2. Drop-in in-person advice service: Visit the Auburn Centre for Community, 44A Macquarie Road Auburn NSW from 10am to 12pm on Wednesdays.

**Phone:** (02) 8355 7227  
**Email:** [admin@racs.org.au](mailto:admin@racs.org.au)  
**Website:** [www.racs.org.au](http://www.racs.org.au)  
30 Botany Street  
Randwick NSW 2031

### Legal Aid NSW

The Immigration Service is a specialist service of Legal Aid NSW. They provide free legal advice, assistance and representation about refugee law and other immigration matters including family, refugee and humanitarian visas; temporary visas including bridging visas and visitor visas; resident return visas; and Australian citizenship. Legal Aid gives advice on detention, removal, cancellation procedures and exclusion periods.

**To access Legal Aid NSW Legal help**

1. Telephone Advice: (02) 9219 5790, 9am – 1pm, Monday to Friday
2. Make an appointment to see a Legal Aid lawyer by calling one of the following offices:
  - Western Sydney Migrant Resource Centre, Liverpool – (02) 9601 3788
  - SydWest Multicultural Services, Blacktown – (02) 9621 6633
  - CORE Community Services, Fairfield – (02) 9727 3777
  - Auburn Diversity Services – (02) 9649 6955
  - Bankstown Legal Aid Office – (02) 9707 4555

**Immigration Advice and Rights Centre (IARC)**

IARC provides free immigration advice to financially disadvantaged people in New South Wales. They can give advice on a range of immigration matters including family, refugee and humanitarian visas, Australian citizenship, cancellation, bridging visas and appeals to the Administrative Appeals Tribunal. IARC **does not** provide advice on judicial review and economic stream migration (including employment, business and skilled visas).

Legal advice is available by appointment only. If you need help, complete the enquiry form available at: <https://iarc.org.au/help/>.

The IARC has a priority telephone line for domestic violence cases on (02) 8234 0777. Alternatively, you can email [IARCDomesticViolence@iarc.org.au](mailto:IARCDomesticViolence@iarc.org.au).

**Asylum Seekers Centre (ASC)**

The Asylum Seekers Centre provides accommodation and financial relief, health care, medications and counselling; hot lunches and food parcels; English classes and other educational and recreational activities for adults and children; assistance finding employment; access to computers and the internet.

**Jesuit Refugee Service (JRS) Australia**

The JRS Shelter Project provides a foodbank service, casework support, financial assistance, and job search assistance to people with permission to work.

**Phone:** (02) 9219 5790  
**Website:** [www.legalaid.nsw.gov.au](http://www.legalaid.nsw.gov.au)

**Phone:** (02) 8234 0700  
**Email:** [info@iarc.asn.au](mailto:info@iarc.asn.au)  
**Website:** [www.iarc.asn.au](http://www.iarc.asn.au)  
Level 5, 362 Kent Street  
Sydney NSW 2000

**Phone:** (02) 9078 1900  
**Email:** [intake@asylumseekerscentre.org.au](mailto:intake@asylumseekerscentre.org.au)  
**Website:** [www.asylumseekerscentre.org.au](http://www.asylumseekerscentre.org.au)  
43 Bedford Street  
Newtown NSW 2042

**Phone:** (02) 9098 9336  
**Email:** [info@jrs.org.au](mailto:info@jrs.org.au)  
**Website:** [www.jrs.org.au](http://www.jrs.org.au)  
24 Roslyn Street  
Kings Cross NSW 2011

## Australian Capital Territory (ACT)

### Legal Aid ACT

Legal Aid ACT helps people in the ACT with their legal problems, especially people who are socially or economically disadvantaged. They can give you advice relating to immigration and refugee matters. They can also help with legal problems relating to criminal law, family breakdown, child support, mental health, domestic violence, debt, and housing.

For telephone legal information, you can call 1300 654 314 from 8.30am to 7pm, Monday to Thursday, or 8.30am to 5pm on Friday.

**Phone:** (02) 6243 3446  
**Email:** Migration@legalaidact.org.au  
**Website:** www.legalaidact.org.au  
2 Allsop Street  
Canberra City ACT 2601

## Western Australia (WA)

### Circle Green Community Legal

Circle Green Community Legal is an independent, not-for-profit community legal centre that provides legal advice, assistance and representation to asylum seekers, refugees, and humanitarian visa holders. It also provides information on the TPV/SHEV to permanent visa conversion process. It can assist with family reunification, modern slavery and human trafficking, visa cancellation, and merits review before the Administrative Appeals Tribunal.

To get help, you can complete the online request form at <<https://circlegreen.org.au/get-help/>>. For help using the form, you can go to the office, or call (08) 6148 3636 from 9.30am – 3.30pm, Monday to Friday.

### Law Access WA

Law Access WA coordinates referrals to pro bono (free or reduced cost) legal assistance by lawyers in WA. Immigration matters may be eligible for pro bono referral, subject to a financial and merits test.

### Centrecare

Centrecare is a Catholic not-for-profit organisation that provides general counselling services and support with family violence issues.

**Phone:** (08) 6148 3636  
**Website:** www.circlegreen.org.au  
445 Hay Street  
Perth WA 6000

**Telephone:** (08) 6488 8725  
**Email:** lawaccess@lawaccess.net.au  
4/160 St Georges Terrace  
Perth WA 6000

**Phone:** (08) 9325 6644  
**Email:** enquiries@centrecare.com.au  
**Website:** www.centrecare.com.au/services  
456 Hay Street  
Perth WA 6000

## Queensland (Qld)

### Refugee and Immigration Legal Service (RAILS)

RAILS is an independent not-for-profit community legal centre specialising in refugee and immigration law. It provides free legal advice and assistance to disadvantaged people in matters before the Department of Home Affairs, review tribunals, and before the courts in judicial review.

To access RAILS help

**Phone:** (07) 3846 9300  
**Email:** admin@rails.org.au  
**Website:** www.rails.org.au  
Level 1, 170 Boundary Street  
West End QLD 4101

1. Complete the online referral form and email it to [admin@rails.org.au](mailto:admin@rails.org.au);
2. Call (07) 3846 9300
3. For TPV and SHEV holders, you can get free legal advice by visiting the Indooroopilly Uniting Church on Thursday from 2pm to 5pm, 74 Station Road, Indooroopilly.

## Northern Territory (NT)

### Legal Aid NT

Legal Aid NT provides legal assistance to people who are unable to afford the services of a private lawyer. They do not provide assistance with immigration matters but may provide referral to other legal services.

**Phone:** 1800 019 343 (Legal Aid Helpline)

**Email:** [info@ntlac.nt.gov.au](mailto:info@ntlac.nt.gov.au)

**Website:** [www.legalaid.nt.gov.au](http://www.legalaid.nt.gov.au)  
6th Floor, 9-11 Cavenagh Street  
Darwin NT 0800

### Darwin Asylum Seeker Support & Advocacy Network (DASSAN)

DASSAN supports and advocates for asylum seekers. They are not a legal service but can be of general assistance.

**Email:** [advocacy@dassan.org](mailto:advocacy@dassan.org)

**Website:** [www.dassan.org](http://www.dassan.org)

## South Australia (SA)

### Legal Aid SA

The Legal Services Commission offers immigration and refugee legal advice through its Adelaide office. Free migration information and advice is available to anyone in South Australia. Areas covered include onshore protection visas (plane arrivals); onshore partner visas involving the family violence provisions; appeals to the Administrative Appeals Tribunal; offshore humanitarian or family stream visas; visa cancellations, or refusals, based on a failure of the character test.

**Phone:** 1300 366 424  
**Website:** [www.lsc.sa.gov.au](http://www.lsc.sa.gov.au)  
159 Gawler Place  
Adelaide SA 5000

### Australian Refugee Association (ARA)

ARA provides advice and assist people in applying for visa, residence and citizenship applications. ARA can assist with visitor & sponsored visitor visas, family, partner & spouse visas and refugee & asylum seeker visas.

**Phone:** (08) 8354 2951  
**Email:** [reception@ausref.net](mailto:reception@ausref.net)  
**Website:** [www.australianrefugee.org](http://www.australianrefugee.org)  
304 Henley Beach Road  
Underdale SA 5032

### Refugee Legal

Refugee Legal is based in Melbourne, VIC, and provides free advice and assistance to people seeking asylum and refugees with protection visas, family reunification, detention cases, cancellation matters, and other matters before the Administrative Appeals Tribunal. If you are based in SA, you may contact Refugee Legal for free telephone legal advice on (03) 9413 0100 from 10am to 2pm, Wednesday and Friday.

**Phone:** (03) 9413 0100  
**Email:** [refugeelegal@refugeelegal.org.au](mailto:refugeelegal@refugeelegal.org.au)  
**Website:** [www.refugeelegal.org.au](http://www.refugeelegal.org.au)  
Level 5, 333 Exhibition Street  
Melbourne VIC 3000

## Tasmania (Tas)

### Legal Aid Tasmania

Legal Aid Tasmania cannot assist clients with immigration legal advice. The organisation may provide information regarding other organisations that may provide immigration advice.

**Phone:** 1300 366 611  
**Website:** [www.legalaid.tas.gov.au](http://www.legalaid.tas.gov.au)  
158 Liverpool Street Hobart  
& other offices across TAS

### Tasmanian Refugee Legal Service

The Tasmanian Refugee Legal Service (TRLS) is a not-for-profit refugee legal service for refugees, humanitarian entrants and asylum seekers in Tasmania. It provides assistance with protection visa applications, and advocacy before the Department of Home Affairs, Immigration Assessment Authority, Administrative Appeals Tribunal, and Federal Circuit and Family Court of Australia. It also incorporates the specialist Family Violence Migration Service run out of Nigel Mallet House, 319 Liverpool Street, Hobart.

**Phone:** (03) 6169 9473  
**Email:** [info@trls.org.au](mailto:info@trls.org.au)  
**Website:** [www.trls.org.au](http://www.trls.org.au)

**We recommend that you use a lawyer to help with your legal matter. A lawyer can provide advice and assistance with all legal matters, including matters before the court.**

**A migration agent cannot provide advice or assistance with court matters. If you choose to use a migration agent to help with your visa application, you should make sure the agent is registered with the Office of Migration Agents Registration Authority.**