

Renovations at ASRC and Changes to Services

What is happening?

The ASRC is renovating our centre and our main entrance will be closed from Monday 6 May to Friday 26 June.

How to access the centre?

There will be a new entrance through the Innovation Hub door on Nicholson Street.

What is changing?

The ASRC will need to make some changes during this time:

- Unable to serve hot meals at lunch time from Monday 6 May to Friday 26 June.
- Frozen meals may be available for you and your family to take home.
- The Centre will be closed at lunch time from 12.45 PM to 1.30 PM
- Legal assistance is by phone only, unless you have an appointment confirmed in writing. If you are seeking legal advice, please call 03 9274 9889 between 10am and 12.30pm, weekdays except Wednesday.

There may be longer waiting times for our drop-in services. If you do not need to come to the centre, please delay your visit for as long as you can or call us on [03 9326 6066](tel:0393266066).

Information on opening hours for all ASRC services and other services can be found on our 'Get Help' pages at <https://asrc.org.au/get-help/>

What is staying the same?

- Foodbank
- The Health Clinic
- Women's Empowerment, Education and Employment Services
- Access to existing on-site appointments with our legal team

Where else can you go for support?

If we cannot help you on the day, or if you do not wish to wait, more information about other services can be found on our 'Get Help' pages at <https://asrc.org.au/get-help/>.

If you have an emergency, please call 000 - People seeking asylum will not be charged for ambulance services.

If you or someone you know is experiencing distress and requires crisis support, please call Lifeline on [13 11 14](tel:131114) or text Lifeline on [0477 131 114](tel:0477131114).

If you are seeking support about domestic or sexual violence, please contact 1800RESPECT on [1800 737 732](tel:1800737732).

If you are homeless, or at risk of homelessness, call [1800 825 955](tel:1800825955)