



HOW TO GET LEGAL HELP AT THE ASRC

If you are in Victoria or Australian immigration detention and fear harm on return to your country of birth, you may be able to receive free migration assistance from the Human Rights Law Program at ASRC.

HOW DO I GET LEGAL HELP?

We are open Monday, Tuesday, Thursday and Friday from 10am – 12.30pm (closed on Wednesdays).

Call us on (03) 9274 9889 to speak with our team.

We receive a large number of urgent requests for assistance, so you may need to call back if our team is at capacity for the day. We appreciate your patience.

If you are already receiving assistance from the HRLP, please wait for us to contact you.

If you are in immigration detention, you can contact us at legal@asrc.org.au. We can only respond to emails from people in immigration detention.

WHAT DO I NEED TO PROVIDE?

- Documents showing any **deadline** you have about your migration situation, like an interview or a hearing.
- **Documents showing your current visa situation**, so we can provide you with accurate advice. See our [Document Pack](#) for information on what these documents look like.
- **Your photo identification.**

WHAT SHOULD I EXPECT?

- Our team will always be as clear as possible about what you can expect from us.
- There is a lot of demand for legal support, so it can take time to get the help you need. Please be patient and courteous with our team. We will always help you as soon we can, taking into account your deadlines. Providing your documents help us ensure advice is timely and accurate.
- HRLP provides limited assistance, advice, information or representation. Depending on your circumstances, we might:
 - make a phone or in-person appointment for you to see a lawyer or paralegal;
 - provide you with information;
 - book you into a Clinic, including outside of business hours, or
 - refer you to another service.

WHERE CAN I GET MORE INFORMATION?

The HRLP publishes information on our website at asrc.org.au/get-help/legal-aid/.

Last updated: November 2024

The Human Rights Law Program is a service provided by ASRC ABN 64 114 965 815
Incorporation Number: A0042918