

How to reach us:

1. WALK IN AT ASRC FOOTSCRAY

We do not offer walk-in legal support.

To reach out to our legal team please call: **03 9274 9889**

Address: Level 2, 214–218 Nicholson Street, Footscray

Days: Monday, Tuesday, Thursday, Friday

Centre opening hours: 10.00 AM – 4.00 PM

(If you are new to the ASRC, we recommend early arrival)

2. FIND OUT MORE

Website: <http://asrc.org.au/get-help/>

Phone: 03 9326 6066 (due to high demand, we may not always be able to answer the phone)

What you need to bring:

AS MANY OF THESE DOCUMENTS AS POSSIBLE:

- Visa documents
- Identity documents
- Bank statements (for food, housing, financial assistance and pharmacy support)
- Utility bills (for financial assistance)
- Rental documents (for housing support)
- Medical documents (for housing and health support)

The ASRC acknowledges Aboriginal and Torres Strait Islander peoples as the First Peoples and Traditional Custodians of the lands where we live, learn, and work every day. We pay our respects to them, their customs, their culture, and Elders past and present. We recognise that First Nations' sovereignty and lands were never ceded. This land always was and always will be Aboriginal land. As part of our commitment to First Nations justice, we support Treaty for Victoria.



ASRC are
LGBTQIA+
inclusive

**Thank you for joining the
ASRC community.**

WELCOME to the ASYLUM SEEKER RESOURCE CENTRE

*Seeking asylum is
a human right*

📍 Level 2, 214–218 Nicholson St,
Footscray, VIC 3011

☎ 03 9326 6066

🖱 asrc.org.au



Who are we?

1. NON-GOVERNMENT

We **do not** take any Federal Government funding.

2. NOT-FOR-PROFIT

We rely on **donations** from the **community** to operate and provide services. Any extra profit we make is **reinvested** into our services.

3. HUMAN RIGHTS ORGANISATION

We are Australia's **largest** human rights organisation providing **support** to people seeking asylum.

What do we believe in?

1. FAIRNESS

We are dedicated to **supporting** the **rights** of people seeking asylum in Australia.

2. JUSTICE

We work to **change unjust** Federal Government policies.

3. INCLUSION

We **empower** the **rights** of people seeking asylum and campaign **alongside** the community

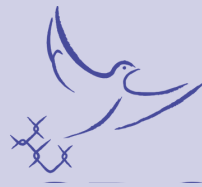
Who do we support?

PEOPLE SEEKING ASYLUM

Our services support people who are **in the process of seeking asylum** in the Australian community. We also provide a support service to people the Australian Government has **detained offshore**.

WITH THE BIGGEST BARRIERS TO ACCESSING THEIR RIGHTS

While we aim to support **as many people as possible**, the level of need always **exceeds the resources** we have as a charity organisation. We therefore **prioritise** those with the **greatest challenges** in realising their rights for our services.



Information & Advice

We provide information in response to your needs and support you to connect with other services. *Talk to our Reception team to access this.*

Foodbank

We provide access to food and essential items. Talk to our Reception team to access this.

Legal Services

We offer legal advice/assistance. We do not accept walk-ins.

Phone: 03 9274 9889

**Monday, Tuesday, Thursday & Friday
10:00 AM – 12.30 PM**

Critical Support

We may be able to give some people access to financial assistance and short-term housing support. Talk to our Reception team to access this.

Advocacy

Fighting for the rights of people seeking asylum, including work rights, study rights, a fair visa process and a universal safety net.

What you can expect from us:

1. A place of welcome, community and support
2. Access to information
3. Support for your physical, mental and social well-being
4. Authentic, courageous and collaborative assistance

What do we do?

Community Meals

We provide hot meals for all people seeking asylum on **Monday, Tuesday, Thursday & Friday 12.30 PM – 1.30 PM**

Health Services

We can connect you to General Practitioner/Doctor, pharmacy, immunisation, allied health, mental health, eye care, women's health and referral services.
Phone: 03 9274 9898

Employment & Education

We offer employment, education and training support. Talk to our Reception team to access this.

Women's Empowerment

We support women seeking asylum to build skills and networks that strengthen their social and economic participation.
Phone: 03 9274 9826