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Help us support people to feel safe at home and in their relationships



[Participant Information Sheet](#)

Thank you for your interest in this survey.

This page gives you important information to help you decide if you would like to take part.

About this research

This survey is run by **Asylum Seeker Resource Centre (ASRC)** and **Safe Steps** as part of a two-year joint initiative known as the Working Together Project.

This project aims to improve how services respond to people from multicultural communities who are affected by family and domestic violence (FDV), particularly for refugees and people seeking asylum.

Through this survey, we want to better understand:

- the challenges faced when seeking or receiving help
- how services can provide better support that truly meets people's needs
- how people's experience differ depending on their cultural or visa background

Our goal is that everyone feels safe in their home and in their relationships. Your insights are invaluable and will be used to strengthen service response and inform advocacy efforts, particularly for people from diverse backgrounds.

This project is funded by the **Victorian** and **Australian Government**.

Who can take part?

You can take part if you:

- are aged 18 years or older, and
- have ever contacted a service or professional in Australia for help with a relationship or home situation that made you feel unsafe, scared, or distressed

*Taking part is completely **voluntary**.*

Do I have to take part?

No. Taking part is your choice.

- You can stop the survey at any time
- You do not have to explain why you stopped
- Only questions marked with an * are required. All other questions are optional.

You may choose to complete the survey on your own or with a trusted person (such as a friend, family member, or support worker).

What will happen if I take part?

The survey takes about **20 minutes** to complete and asks about:

- your experiences seeking help or support
- the services you contacted
- what helped, and what did not help

Some questions may feel personal or upsetting.

*You can close the survey and come back to it later if you use the **same device and browser**.*

What will happen with the information I provide?

Your responses are **anonymous**. This means anything you share:

- can not linked back to you
- will be combined with other people's responses and used only as group data (not as individual stories)

*If you choose to leave contact details for a future interview, these details will be **stored separately from your survey answers and not linked to what you share**. No data will be stored against names.*

All data will be stored on secure servers and will be deleted as soon as practicable after the completion of the research.

What if I have any questions?

If you have questions or concerns about this survey, you can contact **kiara.f@asrc.org.au**.

List of free support services:

For emergency support, please phone 000

1800RESPECT

24/7 sexual assault, family and domestic violence counselling line

Phone: 1800 737 732

Text: 0458 737 732

Website: <https://1800respect.org.au/>

Safe Steps

24-hour help and support with crisis housing for women and children survivors of domestic violence.

Phone: 1800 015 188

Website: <https://safesteps.org.au/>

